



Care Corner Seniors Services Ltd

Annual Report FY2024



Our Theme: Plant-It-Forward

In this year’s annual report, we hope to capture the heart of our mission — **sowing seeds of hope, growth, and resilience in the lives of those we serve**. Whether it is a child navigating challenges at home, a youth at the crossroads of life, a struggling family, an individual facing mental health issues, or a senior seeking purpose and connection, our work is **rooted in the belief that with the right care and support, every life can flourish**. Like gardeners tending to tender shoots, we journey alongside our beneficiaries, nurturing their potential with patience, empathy, and commitment.

Plant-It-Forward also speaks to the future we are cultivating — one where our service users are empowered not only to overcome their current struggles, but to thrive and contribute meaningfully to the community. Each act of support today is a **seed planted for tomorrow’s harvest** — one of strength, purpose, and giving back. Our vision is not just about uplifting individuals in the present season, but about preparing them to one day uplift others, creating a ripple effect of transformation across society.

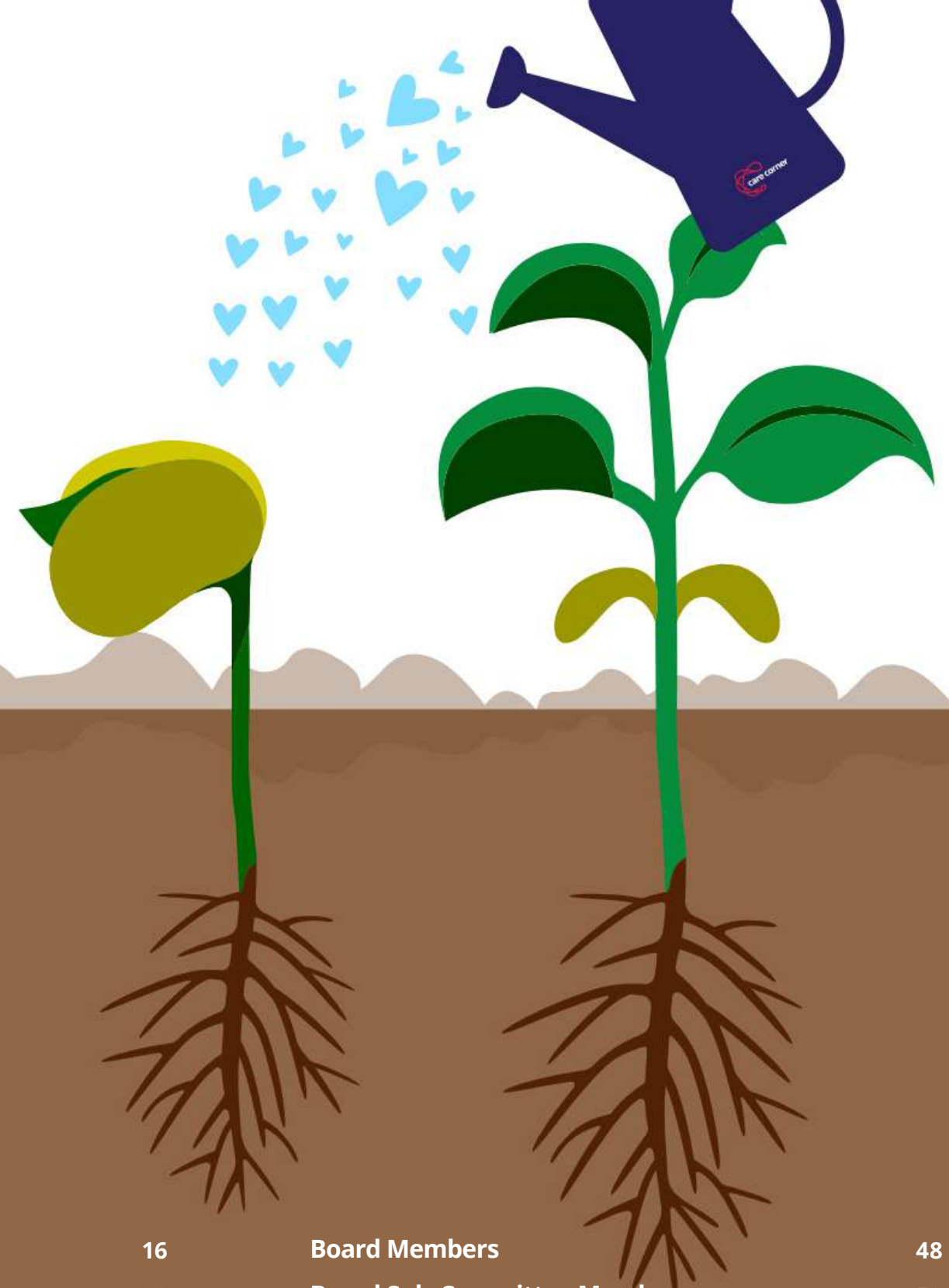


Table of Contents

About Us	4	Our Services	16	Board Members	48
Patron’s Message	6	Friends of Care Corner	32	Board Sub-Committee Members	52
Board Chairman and CEO’s Message	8	Partners Appreciation	36	Senior Management Team	56
Total Impact	10	Fundraising Highlights	38	Corporate Governance	58
Summary of Financial Performance	11	The Year Ahead	42	Governance Evaluation Checklist	64
Highlights of the Year	12	Organisation Chart	45	Acknowledgement of Donors and Volunteers	69
Our Innovation Journey	14	Board of Directors	46	Our Service Points	73

About Us

Founded in 1981, Care Corner is a non-profit organisation with Institution of a Public Character (IPC) status. Woven into the fabric of the community, we work with community partners, donors and volunteers to uplift lives of the marginalised. Through integrated services for children, youths, families and seniors, we provide a holistic continuum of care to see them through life challenges.

Strategic Thrusts

- To nurture children and youths towards positive self-identity and realise their potential in the community
- To strengthen and empower families and individuals towards improvement in well-being and resiliency
- To care for and support seniors to age well in place



Vision

Care to Every Corner in Singapore

Mission

Building hope and promoting well-being of individuals and families in the community through social and health care services.



iCARE Values



Patron's Message

Over the course of my first year as Patron, I am deeply heartened by the work Care Corner does to serve our community.

For over four decades, Care Corner has been a trusted touchpoint for individuals and families across Singapore—nurturing young children, supporting youth, journeying with vulnerable families, and empowering seniors to age with dignity. It has planted new seeds of hope and transformed lives.

Through initiatives such as the *Uplift for Life* campaign - including the inaugural Ruckathon that rallied the wider public - Care Corner is engaging the community not just as beneficiaries, but as co-creators of a more

inclusive and compassionate society. Its efforts to build longer-term partnerships with corporate allies further strengthen this shared responsibility and trust.

Within the organisation, I am glad to see meaningful investments in digital transformation to better support staff and enhance impact. I am also proud of the recognition Care Corner has received this year - including the *Charity Transparency Award* and the *Special Commendation Award for Governance & Management*.

Care Corner serves not only with heart, but with excellence and integrity!

To the Board, management, staff, volunteers, donors, and partners—thank you. Your dedication and partnership ensure that Care Corner continues to grow, adapt, and lead with purpose.

Let us press on together to plant it forward—and bring “Care to Every Corner in Singapore”.



Chan Chun Sing

Coordinating Minister for Public Services and Minister for Defence,
Patron of Care Corner Singapore

“

“For over four decades, Care Corner has been a trusted touchpoint for individuals and families across Singapore.”



Board Chairman & CEO's Message

Planting It Forward – Growing a Future of Hope and Possibility

The past year has been pivotal for Care Corner—one marked by growth, renewal, and a deepening of purpose. Inspired by the theme “*Plant-it-Forward*”, we leaned into the imagery of nurturing seeds: the quiet, steady work of planting hope, tending to potential, and preparing the ground for transformation. Every initiative, every relationship, and every act of service this year was a step toward cultivating a more resilient and caring future for our community.

Laying Foundations for Holistic and Systemic Impact

In our ongoing commitment to driving sustainable change, we are taking a more holistic and systemic approach to uplift lives. This means looking beyond the immediate, and placing greater emphasis on preventive and developmental work, recognising that early and upstream interventions can create lasting impact across lifespans and generations.

Community Activation Through ‘Uplift for Life’

This year’s *Uplift for Life* campaign was a powerful manifestation of that approach. Our inaugural Ruckathon invited the wider public to walk in solidarity with vulnerable seniors and families,

symbolising shared responsibility and resilience. It marked a significant step in engaging the community not just as supporters, but as active participants in shaping a more inclusive and compassionate society.

Growing Together Through Collaboration

We believe that no organisation can do this work alone. That’s why we have been intentional in strengthening collaborative efforts. The signing of Memorandums of Understanding (MOUs) with corporate partners to commit to multi-year support represents longer-term partnerships rooted in shared purpose and trust. These alliances enable us to serve with greater continuity, scale, and innovation.

Nurturing an Innovative and Future-Ready Organisation

We continued to press forward on our data and AI journey, with the organisation-wide adoption of an AI tool that enhances productivity and reduces administrative burden. This shift empowers our staff to focus more deeply on person-centred work. Our investment in digital capabilities reflects our commitment to being both innovative and future-directed - so that we can adapt, grow, and lead in a changing landscape.



Christian Chao
Chief Executive Officer,
Care Corner Singapore Ltd



Koh Him Leong
Board Chairman,
Care Corner Seniors Services Ltd

Strategic Planning for a Flourishing Tomorrow

This year also saw the successful completion of our strategic planning exercise, which charts our path over the next three financial years. The process reaffirmed our mission and provided clarity on our focus areas, ensuring we remain agile, intentional, and aligned with emerging needs and opportunities.

Affirmation of Excellence and Integrity

We are proud to have received the Charity Transparency Award once again, and deeply honoured to be among the five agencies awarded the Special Commendation Award for Governance & Management. These recognitions are a testament to our values-driven culture, strong governance practices, and enduring commitment to accountability and trust.

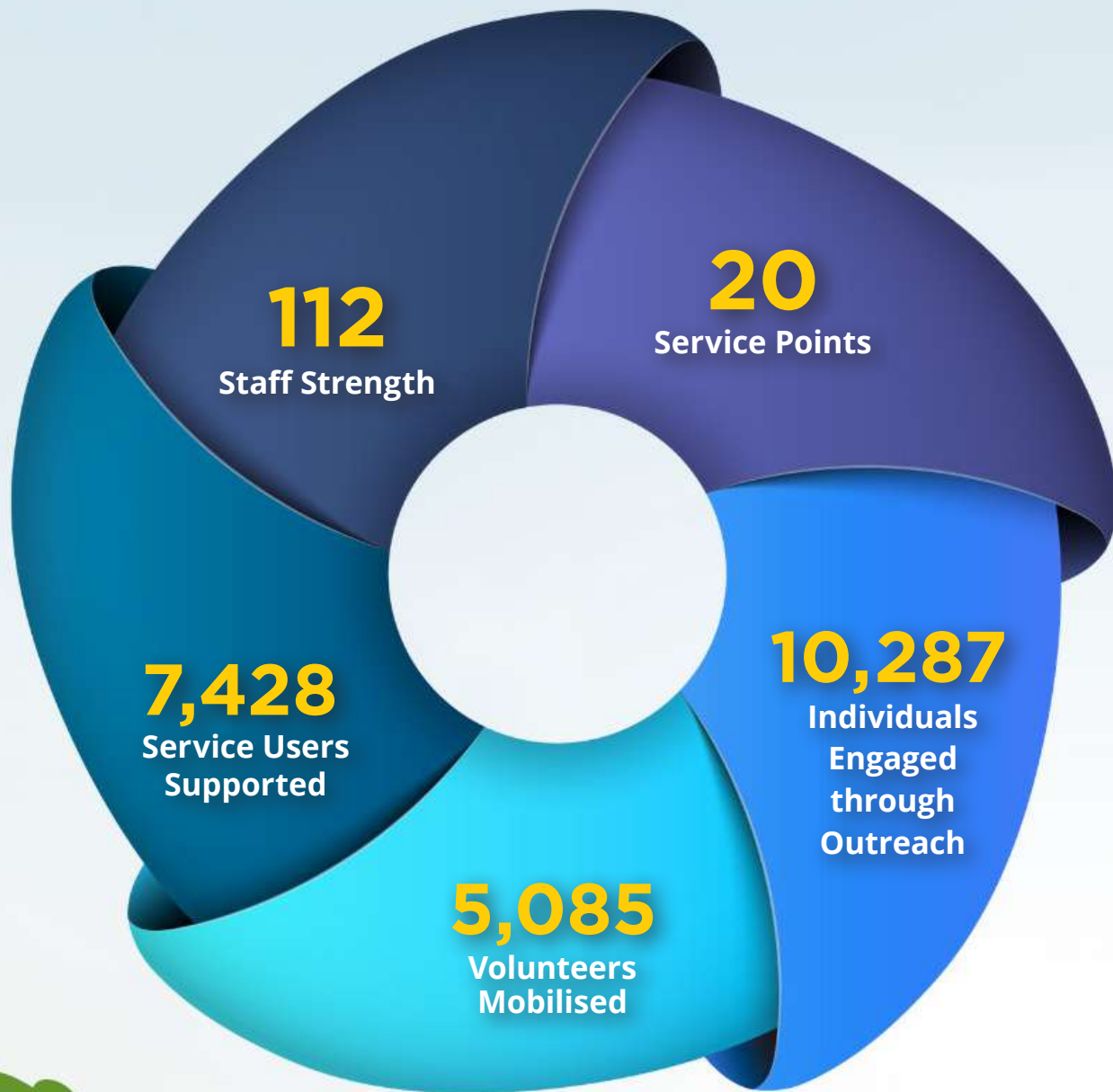
Gratitude and Growing Forward

As we plant today for the flourishing of tomorrow, we are deeply grateful for the people who make this work possible. To our staff, volunteers, donors, and partners—you are the lifeblood of our mission. Thank you for journeying with us and believing in what we are growing together.

Let us continue to plant it forward—to sow seeds of compassion, water them with wisdom and courage, and grow a future where every person has the opportunity to thrive.

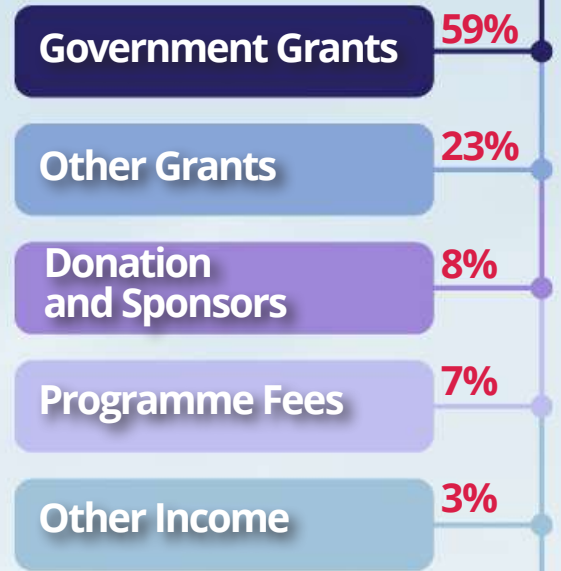


Total Impact

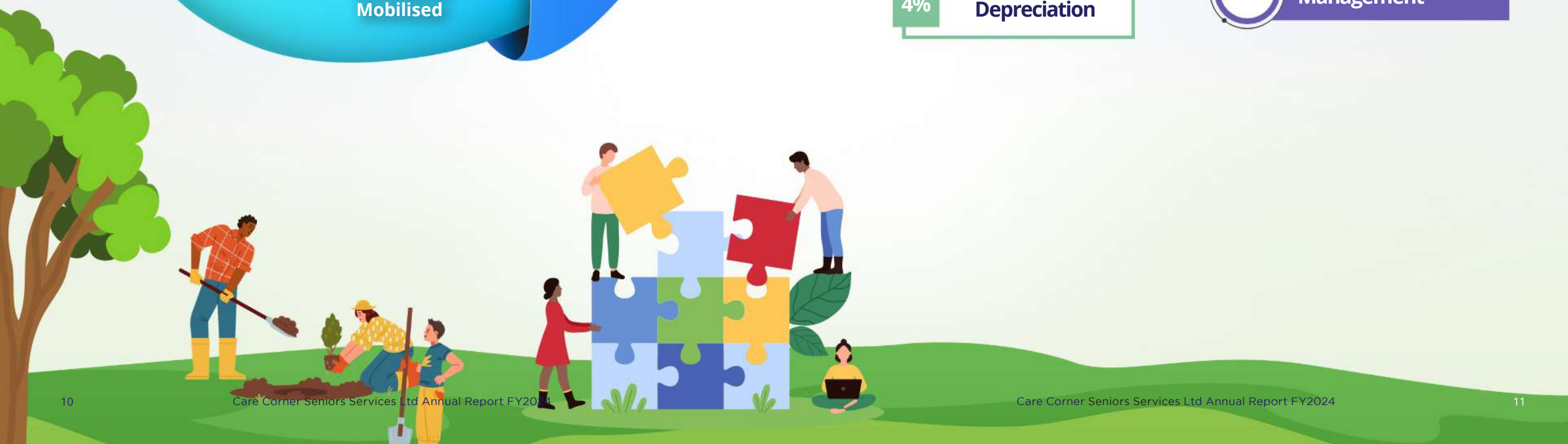
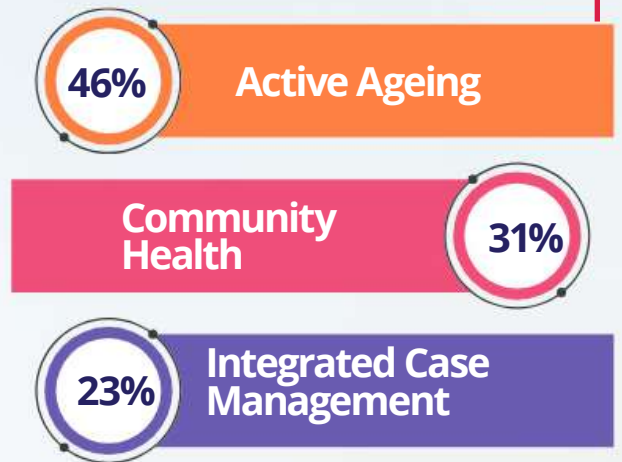
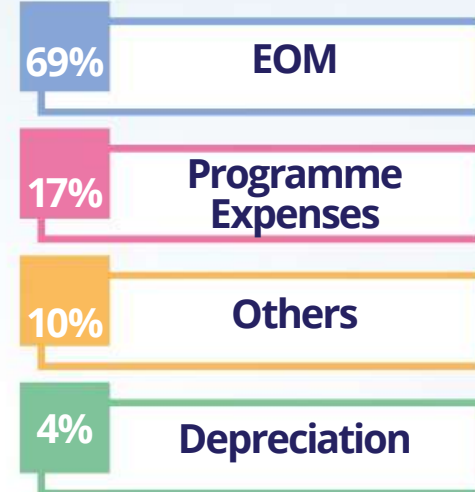


Summary of Financial Performance

Total Income
S\$12,649,800



Total Expenses
S\$10,162,510



Visit by Prime Minister Lawrence Wong and Minister Chan Chun Sing to Our Active Ageing Centre

April 2024

Seniors at our Active Ageing Centre (Toa Payoh Blk 131) were delighted to welcome Prime Minister Lawrence Wong and Minister Chan Chun Sing, who joined in a joyful afternoon of calligraphy and tangyuan making—fostering connections through shared stories, laughter, and heartfelt moments.



Golden Age Fiesta

July 2024

Co-organised with Beatty Secondary School, and with strong support from community and corporate partners, our Golden Age Fiesta 2024 brought together more than 500 seniors and youths in a vibrant intergenerational carnival! Students ran game booths, performed, and bonded with our seniors over food and laughter.



Expansion of Project Neighbour Network (Project N²)

August 2024

To reach out to more seniors who are semi-ambulant and wheel-chair bound, we introduced void deck activities and block parties where senior volunteers and staff bring active ageing programmes closer to our service users' homes. Adopting the same outreach model, we also started two expansion projects DIY Partners and Project CareSupport which engage male seniors and caregivers respectively.



Uplift for Life Ruckathon 2024

September 2024

Uplift for Life Ruckathon 2024, Singapore's first large-scale ruckathon event, rallied close to 2,000 participants and raised more than \$520,000 in support of our programmes. This signature event marked a powerful movement to uplift lives—empowering individuals to overcome cycles of poverty, frailty, and mental health challenges.

For the first time, 100 of our seniors took on the challenge of our Uplift for Life Ruckathon, training for 3 months to build their strength and confidence – to ruck 5km with a 5kg backpack.



Uplift for Life Gala Dinner 2024

October 2024

Our Uplift for Life Gala Dinner 2024 gathered 400 guests for an evening of celebration and appreciation, honouring the unwavering support of our partners and donors. Graced by our Patron, Minister Chan Chun Sing, the event spotlighted the contributions of 17 valued partners and marked the signing of multi-year collaborations with UOL Group, and Vallianz Holdings—demonstrating a shared commitment to sustained impact.



Highlights Of the Year



OCBC SeniorCare Programme

March 2025

We are honoured to partner OCBC Bank on the OCBC SeniorCare Programme, launched by Minister for Health Mr Ong Ye Kung. Focused on four key pillars — Health, Wealth, Literacy, and Lifestyle — the initiative enables us to expand our Gerontological Counselling Unit's reach. With OCBC's support, more underprivileged seniors can now receive free, home-based counselling to help them navigate personal, social, and emotional challenges with dignity and care.



Lunar New Year Celebrations

January 2025

More than 500 seniors from nine Active Ageing Centres came together for our largest Lunar New Year celebration to date—a joyous occasion filled with laughter, delicious food, and lively performances. Made possible by the generous support of Vallianz Holdings Limited and partners, whose continued partnership brought festive cheer and meaningful connection to our seniors.



Seniors Home Cleaning

January 2025

In the lead-up to Chinese New Year, 80 corporate volunteers joined hands to clean more than 60 seniors' homes. Many of these seniors live alone with limited support and face physical challenges, making tasks like lifting heavy items or reaching high corners difficult. This meaningful initiative brought not just cleaner homes, but also comfort, dignity, and festive cheer.



Golden Age Christmas Celebration

December 2024

Our amazing seniors from our Active Ageing Centre took charge and planned the Christmas event with our staff and volunteers for over 300 seniors! From being emcees and game hosts to handling registration, ushering and crafting the table decorations, they did it all. The event proudly championed senior volunteerism and active ageing in action.



Opening of Care Corner SPACE @ 214

November 2024

A one-stop hub for wellness in the heart of Toa Payoh, our new SPACE@214 centre opened its doors, offering free mental wellness support, caregiver resources, and active ageing programmes. From dementia talks and counselling to brisk walking programme 'Mindful Steps', the centre empowers residents and caregivers to thrive – mind, body and soul.

Our Innovation Journey

Project Name: Scribe (Artificial Intelligence)

Scribe is an AI tool that records client sessions and produces multi-lingual transcripts (English, Malay, Chinese, Singlish).

Summaries can be generated using large language models to streamline documentation.

Gaps Identification

- Caseworkers face heavy caseloads
- Documenting case notes is time-consuming and demanding
- Manual note-taking may reduce time spent on direct client care

Discovery, Ideation, Prototyping and Validation

- Initiated through an internal hackathon to explore innovative solutions
- Piloted use of AI to transcribe and summarise case notes, enabling professionals to focus on care

Pilot Implementation

- Launched prototype AI Care Notes within 3 months across 10 service points, saving at least 25% of workers' time
- Exchanged learnings with Open Government Products (OGP), who was also developing a similar tool for medical social workers

Impact

- First agency to launch Scribe beyond healthcare into the social services sector, as part of strategic partnership with OGP
- Social workers reduced the time spent on case documentation by at least 50%
- Increases emotional bandwidth for workers to be more present, and sense-make conversations with service users

Management Dashboard (Data-driven)

Management Dashboard offers real-time visibility of programme KPIs, enabling senior leaders to track performance and make data-informed decisions.

It standardises reporting across teams with a common data framework, improving consistency.

Gaps Identification

- Data resides in silos
- Difficult to see a holistic picture of organisation when making strategic decisions
- Manual data input and analysis increased risk of human errors

Discovery, Ideation, Prototyping and Validation

- Engaged senior leaders to define key deliverables and draft the first version of the standardised design principles
- Adopted a phased approach to progressively incorporate indicators and requirements from all service groups

Pilot Implementation

- Consolidated multiple KPIs onto a single platform
- Built common data frameworks for data entry and interpretation, ensuring consistency in a large organisation with diverse operations and funding models

Impact

- Enhanced data visibility and transparency to all Senior Management members, increasing accountability and collective ownership of strategic decisions
- Reduced human error with data drawn directly from source

Journeying with Families (Client-centred Approach)

Journeying with Families is a 2-year programme to support low-income families in building competencies and broadening their social capital to achieve their long-term aspirations. It reduces caseloads for social workers to enable deeper connections.

Gaps Identification

- Families struggle to navigate multiple systems in the sector
- Families' desire to work on their dreams deterred by energies spent on basic needs
- Social workers' desire to have more capacity for deep, sustained engagement

Discovery, Ideation, Prototyping and Validation

- Involved service users, 28 agencies and 10 strategic individuals in co-designing solutions at large-group stakeholder workshops
- Real needs were understood, and pilot seeks to address needs and aspirations effectively

Pilot Implementation

- Launched pilot in Jan 2025 with 6 families living in Woodland (highest concentration of low-income families in Singapore)

Impact

- Pioneered an ecosystem engagement model, which addresses a "programmes-rich, systems-poor" landscape by aligning stakeholders to move beyond isolated programmes and build interconnected systems that better support families
- Deepened trust and collaboration across partners



“These are examples of how small experiments can ‘ready the ground’ eventually for a large-scale innovative deployment. They also highlight how Care Corner is a future-directed agency, being among the firsts to explore AI and then propagate our learnings with the wider sector.”

Gina Lin,
Design Lead, Service Development and Innovation

SENIORS SERVICES



Cultivating wellness,
harvesting joy in ageing



Our Programmes

Promoting Social Interaction, Preventing Isolation and Frailty Management

- Active Ageing Centres
- Gym Tonic & Wellness

Coordinating Care For a Fulfilling Life

- Community Case Management

Enabling Active Recovery and Improved Daily Living

- Senior Care Centres
- Community Rehabilitation
- Home Care

Supporting Mental Well-being

- Gerontological Counselling
- Mental Health Services - CREST
- Caregiver Support

Our Service Impact

Service Users Supported

7,428

Individuals Engaged Through Outreach

10,287

Volunteers Mobilised

5,085

Seniors Services

Promoting Social Interaction, Preventing Isolation and Frailty Management

Seniors want to be meaningfully engaged and lead active lifestyles. We create a safe communal space for seniors to interact with their peers, engage in meaningful activities to stay healthy and active, and equip them with skills to remain independent.

Active Ageing Centres

We offer a range of services that support vulnerable seniors. Located within their neighbourhoods, we provide seniors with timely access to integrated health and social care for them to age healthily and with dignity.

Gym Tonic and Wellness

Customised strength training regimes using state-of-the-art hydraulic gym machines to help seniors build physical strength and reduce fall risk.

HOW WE SUPPORT

Our Active Ageing Centres and Active Ageing Care Hubs

- Facilitate **educational, social and recreational activities** to improve overall well-being
- Provide **befriending services** to reach out to isolated and homebound seniors through regular home visits and tele-befriending
- Provide seniors with **easy access to social support and information** about care services
- Curate and facilitate meaningful **senior volunteering opportunities** to encourage purpose and connection with community
- Provide **health monitoring/ checks**, medication advice and referrals through Community Nursing Posts

Signature Programmes:

- **Frailty Management Programme:** Targeted and systemic interventions to help seniors prevent frailty
- **Hot Meal Programme:** Provide nutritious meals to low-income, homebound seniors during weekdays
- **Communal Dining Programme:** To foster connection and reduce loneliness through shared mealtime in a social setting



Project N²



DIY Partners



Project CareSupport



Seniors Services

#SPOTLIGHT: Our N² Rangers Keeping a Lookout!



Just like rangers in forests and national parks who cares for natural areas, our Project Neighbour Network (Project N²) volunteers—also known as Rangers—play a vital role in caring for people! They look after fellow neighbours, nurture connections and foster a sense of community across the neighbourhood.

Care Corner Project N² is a neighbourhood-based befriending initiative, launched by Care Corner Active Ageing Centre (Toa Payoh 261A) in August 2023, that **empowers seniors to become volunteer befrienders** — leveraging their experiences to **build meaningful connections with socially isolated or frail peers through home visits and outreach.**

- ✓ Collaborative outreach model for seniors at-risks, involving staff, social workers, community partners, schools and senior volunteers
- ✓ Structured & sustainable volunteer recruitment and training programme/framework
- ✓ Promotes active ageing by encouraging senior volunteers to stay active, socially engaged, and purposeful in the community
- ✓ Increases community participation of semi-ambulant and wheel-chair bound seniors at accessible spaces like void decks

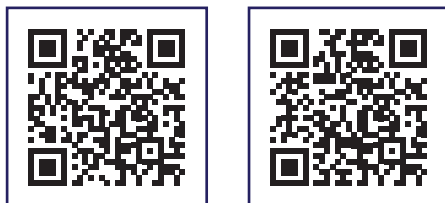
Building on the success of the initiative, we plan to scale this outreach model across all Care Corner Active Ageing Centres starting from March 2025. Drawing from our learnings, we have also launched Phase 2, which introduces two new initiatives—DIY Partners and Project CareSupport.



Increased sense of purpose
Boosted emotional well-being
Built a culture of neighbourliness

“Nearby Neighbours, Lifelong Friends!”

Mdm Raminah, service user who attends our monthly void deck activity: “I enjoy the monthly void deck activity at Blk 35, the pain in the leg makes it difficult to walk far and I fear fall. The void deck activity is nearer to home, and I don’t have to walk far. I enjoy talking to the rangers during the visit, they are like friends.”



Listen to our Rangers share their motivations!

#SPOTLIGHT: Engaging Male Seniors through DIY Partners

For many of the frail and needy seniors in our community, a broken wheelchair or a leaking tap can pose daily challenges. That’s where DIY Partners steps in.

As they work together on repair projects, these volunteers forge friendships and build a community anchored in shared skills and a common vision: to uplift others through practical support. More than fixing things, they also help restore independence and confidence to the seniors they serve.

This unique initiative brings together male seniors to lend their hands and hearts in service, to help others through simple home repairs and maintenance tasks. It also offers male seniors — who often do not visit our Active Ageing Centres — a meaningful way to reconnect, contribute and rediscover a sense of purpose.

To continue nurturing this vibrant community, we are exploring training opportunities and recreational workshops, like woodworking, to upskill our DIY-ers and attract new ones.

“I am willing to help people in need and offer my services to the community. I feel good. I feel that it is nice to work together with the community. Everyone is cooperating, and we work very well.”

~ Mr Chua Sook Lui, DIY Partner volunteer

Watch our DIY Partners volunteer, Mr Chua in action as they share their reflections!



12
Male senior volunteers



48
Repair and plumbing works

“I am thankful to the DIY-ers for their help. Although they mentioned that my request was not an easy task, they still managed to help me repair my personal mobility device’s seat handle. The handle has remained steady until now.”

~ Emily Gao, Service user of DIY Partner

#SPOTLIGHT: Project CareSupport to Strengthen Caregiver Resilience

Project CareSupport is a centre-based caregiver support where senior caregivers and their care recipients get together quarterly in their neighbourhood to bond, self-care, share challenges and exchange helpful tips—alleviating caregiver fatigue. These include skill-building sessions, mindfulness workshops and shared meals. By collaborating with Care Corner CREST team, caregivers also gain access to essential mental health services and valuable resources.

“The initiative is good, especially for people like me and my wife that doesn’t come down daily, it allows my wife with mild dementia to engage with the others”

~ Edmund, Caregiver to his wife

From Giver to Receiver

Ms He, a former N² ranger herself, recalls walking tirelessly to help her neighbours. Today, with age and mobility challenges, she finds herself on the receiving end of the same kindness she once extended. She deeply cherishes the regular visits from fellow N² rangers. Their presence brings warmth, reminding her that the community she once served continues to stand by her, ensuring she is never truly alone.

Seniors Services

Enabling Active Recovery and Improved Daily Living

Senior Care Centres

- **Maintenance Day Care:** Provide a safe and supportive environment with activities to meaningfully engage seniors during the day
- **Dementia Day Care:** Provide custodial care for seniors with dementia; focusing on slowing down the progression of dementia through nutrition, exercises, and brain-stimulating activities

Community Rehabilitation

- **Active Rehabilitation:** Provide physical rehabilitation to improve mobility of seniors whose quality of life is affected by illnesses, injury or surgery
- **Maintenance Exercise:** Maintain and maximise seniors' functional abilities
- **Technology-enhanced Machines:** Build seniors' strength and muscles using QuantumTX and MOTomed equipment

Home Care

- **Home Personal Care:** Support seniors in activities of daily living (e.g. showering and feeding)
- **Home Nursing and Medical Care:** Provide specialised private nursing care and medical care at seniors' homes

We support seniors with mobility challenges, existing health conditions, and dementia by providing safe spaces and rehabilitation programmes — in our centres and their homes — where they can engage in active recovery, improve their health, and receive support for daily living.

HOW WE SUPPORT

- Provide **mind-stimulating programmes** that improve our seniors' functional abilities
- **Therapy and strength training** to help our seniors maintain strength and balance
- **Extensive rehabilitation programmes** and engagement to regain mobility
- **Enable seniors to form social connections** through social and recreational activities with peers
- Provide **caregiver respite** so that they can recharge and restore a sense of balance to their lives



Developing Moments of Connection

A former professional photographer, Mr Sham once took pride in the artistry of film processing—work that required patience, precision and a keen eye.

But after a series of health setbacks, including frequent falls and a past head injury, his mobility declined. He now relies on a wheelchair for longer distances and needs help with everyday tasks. The loss of independence weighed heavily on him, and without much social interaction, his world felt increasingly small. Slowly, feelings of depression and frustration quietly crept in.

From his very first days at **Care Corner Senior Care Centre (Toa Payoh West)**, Mr Sham was welcomed into a warm and supportive environment. He began to take part in group exercises, enjoy nutritious meals, and most importantly, develop friendships.

During festive events and celebrations, he can often be found behind his phone camera, capturing candid moments. It is his quiet way of reconnecting with a lifelong passion—visual storytelling.

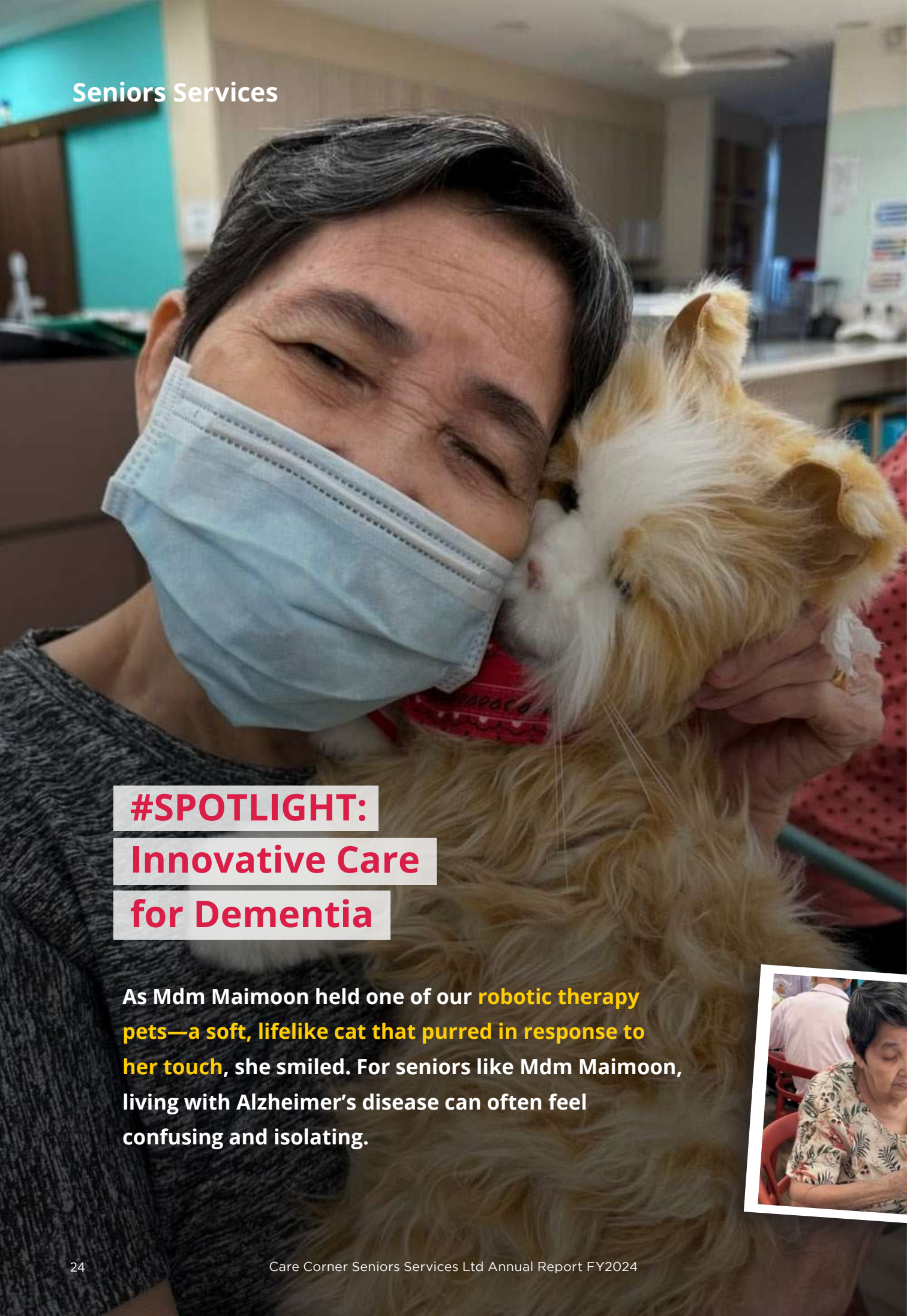
Spreading Joy, Beyond Comfort Zone

Much like a roll of film slowly revealing its images, Mr Sham's journey at Care Corner unfolded with joyful surprises.

As his confidence grew, so did his willingness to try new things. At the centre's year-end celebration, he dressed up in the iconic red suit as Santa Claus, delighting everyone with his warm and cheerful spirit.

"He not only showcased his fun-loving personality but also reminded all of us the value of stepping out of one's comfort zone for the benefit of others," said Terry Siow, a senior care staff at the centre.

Mr Sham describes his experience with Care Corner as a "pleasant and supportive" one. The genuine care, encouragement and friendliness of the staff have made the centre a place he looks forward to going to. His days are now filled with purpose and meaningful connections.



**#SPOTLIGHT:
Innovative Care
for Dementia**

As Mdm Maimoon held one of our **robotic therapy pets**—a soft, lifelike cat that purred in response to her touch, she smiled. For seniors like Mdm Maimoon, living with Alzheimer’s disease can often feel confusing and isolating.



At Care Corner, we believe in innovative, client-centred solutions to provide care for our seniors. These robotic therapy animals are more than toys; they are interactive companions for our seniors.

Mdm Maimoon joined our Dementia Daycare Programme at **Care Corner Senior Care Centre (Toa Payoh West)** in 2021. At the time, she was showing signs of social withdrawal. She was often disoriented, unable to recall the day or date, and needed frequent prompts throughout the day.

Today, Mdm Maimoon is a part of our vibrant community. Despite her challenges, she has become more emotionally expressive and finds comfort in music, prayers and interactions with staff and peers at the centre.

Through a structured daily routine, she engages in physical exercises, social activities, and cognitive stimulation tailored to her abilities and interests. She has formed close friendships, participates in group activities and exercises, and regularly shares laughter with staff.

Driving Mdm Maimoon and other seniors’ transformation are initiatives that include:

- **Pet therapy** through interactive robotic animal companions that purr and respond to touch, offering emotional support and sensory stimulation.

- **Creative arts sessions** to ignite imagination, stimulate their minds and feel a deep sense of accomplishment.
- **Reminiscence and aromatherapy sessions**, using familiar scents and personal memories (from old photographs gathered from their family members) to gently evoke connection and conversation.
- **Intergenerational programmes** with students and preschoolers, which brings laughter and stimulates memories from their younger days.
- **Hairstyling sessions with volunteers**, where they get to feel refreshed, confident and seen.
- **Digital memory tools and simple jigsaw puzzles** to stimulate memory in fun and interactive ways.

At the end of each day, Mdm Maimoon brings home joyful stories to share. Her family expresses their heartfelt gratitude and appreciation to Care Corner, particularly the dedicated care staff, for the exceptional assistance and support they have provided.

To better support seniors like Mdm Maimoon, we remain committed to reimagining dementia care; that even as memories fade, the feeling of connection continues to matter.



Seniors Services



Helping Mobility Take Root Through Rehabilitation

For many seniors, regaining mobility is not just about movement—It is about reclaiming independence, staying connected to the world and being able to do what they love.

Mobility = Independence

Mdm Lim Kit Eng, a retired bank employee, was referred to our Active Rehabilitation Programme in October 2023 after a left arm fracture that resulted in her not being able to use her arm. She needed assistance with daily tasks and faced emotional and physical limitations.



One of the hardest parts? She could no longer play with her beloved pet—something that brought her daily joy.

Through our programme, Mdm Lim can now:

- ✓ Use her left hand confidently
- ✓ Perform daily activities independently
- ✓ Play with her pet – without limitations (one of her favourite things to do!)

Mobility = Confidence & Freedom

Former office worker Mdm Wong Ah Moy was referred to our Active Rehabilitation Programme after experiencing reduced lower limb strength. Afraid of falling, she stopped taking walks around the neighbourhood and going shopping on her own.



Through our programme, Mdm Wong can now:

- ✓ Walk confidently without a walking aid
- ✓ Manage uneven surfaces safely
- ✓ Go shopping and walks in the community without fear

Under the Shade of Care: A Son's Relief, A Mother's Recovery



When 85-year-old Mdm Tong Meiow Yee had a serious fall in late 2023, her son made a life-changing decision—he left his job to become her full-time caregiver.

In search of professional support and a safe environment for his mother's recovery and daily care, the family found their way to **Care Corner Social Day Care for the Elderly** in June 2024.

Mdm Tong arrived physically frail and emotionally withdrawn. She spoke very little, engaged minimally with the other seniors, and also required close monitoring for her health.

Our team worked with Mdm Tong to gently rebuild her strength and mobility through rehabilitation and wellness activities, while her meals and medications were carefully managed according to her medical needs. Just as importantly, we surrounded her with a caring community, which slowly encouraged her to open up and participate in group activities.

Beyond offering a safe place for Mdm Tong's recovery, the centre also gave her son the caregiver respite he needed. As she grew more cheerful, chatting with fellow seniors and gaining more stability in her mobility, her son found space to breathe again.

Just like resting in the shade of a strong and steady tree, the centre and Care Corner team provided that moment of relief in the midst of caregiving's long journey.

He could step away, even briefly, knowing she was being looked after and cared for.

For that, he expressed that he is "grateful for the compassionate and consistent support provided by the Care Corner team".

Once quiet and reserved, Mdm Tong now greets peers warmly and actively shares in daily interactions. At the same time, her son has also found his new balance again.

It is a reminder that the work we do at our senior day care centres is twofold: we restore independence and mobility for seniors and also provide caregivers with the breather they need to keep going.



Coordinating Care For A Fulfilling Life



When Care Connects: A Continuum of Support for Every Need

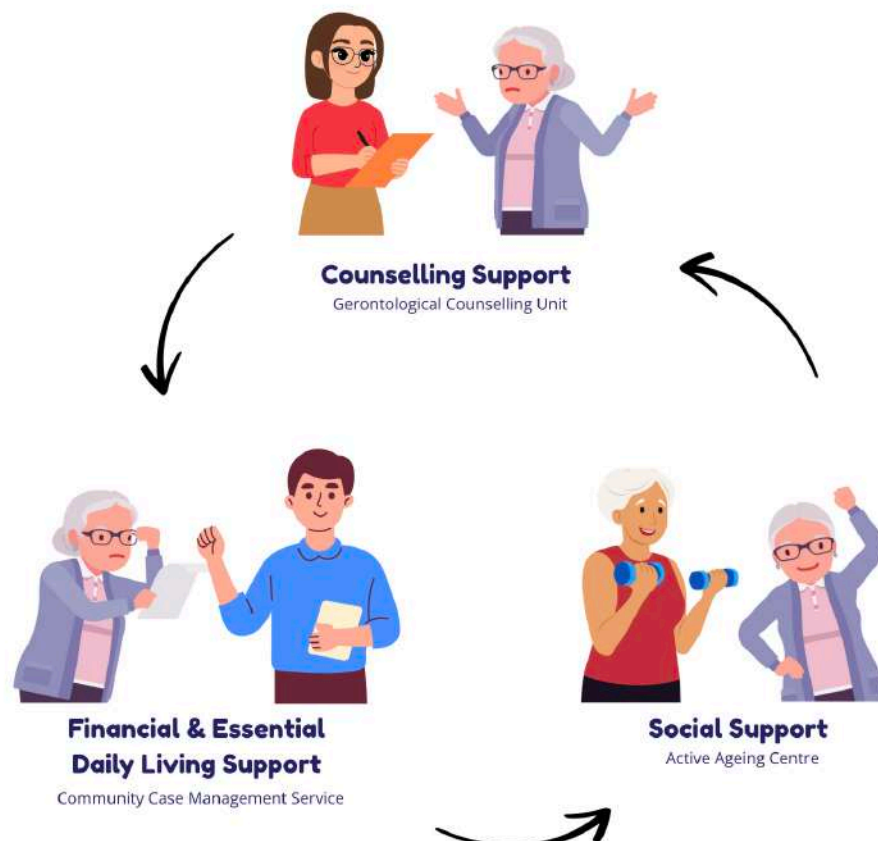
For seniors who live alone or have very little social support, navigating through life's challenges can be very daunting and increasingly complex. We actively reach out and care for frail and vulnerable seniors and their caregivers who face difficulties in managing their multiple health and social care needs.

HOW WE SUPPORT

- Community Case Management Service

Community Case Management Service (CCMS)

- Ensure that seniors with mobility, health or psychosocial difficulties are well supported to age well in the community
- Collaborate with healthcare providers and community partners to devise **sustainable care plans** for seniors and their caregivers



Case collaboration is essential for providing consistent, holistic support—especially for seniors facing complex challenges. At Care Corner, we believe that by offering this continuum of care within our organisation, we are better able to understand the seniors' needs and provide them with seamless and person-centric support.

In 2023, 91-year-old Mdm Yap experienced an immense personal loss: her daughter's passing. Though she lives alone, she knew she was not alone in her journey.

Mdm Yap has long been a familiar face at Care Corner Active Ageing Centre (TP149), where she had been a dedicated volunteer in her 80s. As her legs became weaker, she gradually stepped back from volunteering, but she remained engaged in the centre's activities and found comfort in the familiar community.

After her daughter's passing, she worked towards healing her grief with counsellors at Care Corner Gerontological Counselling Unit. But soon, her worries extended beyond grief as she started becoming entangled in a problematic situation involving a friend, leading her to become anxious about her finances.

Recognising the complexity of her situation, various services within Care Corner worked together to support Mdm Yap.

Care Corner Gerontological Counselling Unit: Grief counselling over the loss of her daughter.

Community Case Management Service (CCMS): Helping her understand her financial situation, coordinating with the Social Service Office, accompanying her to the bank to resolve account concerns, and assisting her in accessing eligible government schemes and subsidies. Our team also arranged for essential daily living support through services like Meals-on-Wheels (MOW), Medical Escort and Transport (MET), Home Nursing (HN), and Home Personal Care (HPC).

Care Corner Active Ageing Centre (TP149): Encouraging social connection through befriending, centre activities and outings, as well as providing hot meals.

What stood out to Mdm Yap the most is how Care Corner staff would personally wheel her to the bank—more than once—to help her resolve her account concerns.

Today, she feels less anxious and is much happier. Most of all, she is grateful for Care Corner's help which allowed her to have peace of mind to this day.

Supporting Mental Well-being

Ageing can bring emotional hurdles – from grief, caregiving to coping with loneliness – and no one should journey alone. We support seniors’ mental health through community outreach, elderly-customised counselling and caregiver support.

HOW WE SUPPORT

- Gerontological Counselling
- Mental Health Services - CREST
- Caregiver Support

Gerontological Counselling

- Eldercare-specialised counsellors to **provide mental health and counselling support** to seniors
- Support them through difficult transitions or stressful life events, such as unemployment, loss of health, relationships, mobility or loved ones

Mental Health Services - CREST

- Community Resource, Engagement & Support Team (CREST) provide **mental health screening and outreach**, raising awareness of mental wellness and promote access to mental health services

Caregiver Support

- **Provide therapeutic intervention and training** on caregiving for caregivers of persons living with dementia, mental health or older persons
- **Monthly support group sessions** for caregivers to share caregiving tips and gain emotional support through a support network
- **Respite outings and self-care programmes** to support caregivers’ mental well-being
- **Promote and support Dementia-Friendly Initiatives** to create inclusive communities for persons with dementia and their caregivers

Mindful Steps is simple: a weekly morning walk, light stretches, cognitive games and most importantly, community. But behind each step lies a deeper purpose—promoting mental wellness, reducing isolation and encouraging seniors to give back through volunteerism.

Take Mdm Chee Ah Moy, 85, who has been part of Mindful Steps since the very beginning – our very first session in February 2023. Each week, she returns with enthusiasm and joy.

“I feel healthier, younger and more energised since joining the programme,” Mdm Chee said.

For her, the programme is more than just an activity; it has brought rhythm and structure to her life, which she deeply appreciates. And like many others, she has also taken the extra step to volunteer, contributing her time and presence to support others in the group.

The spirit of giving back is shared by 63-year-old Mdm Kang, who first heard about Mindful Steps from a fellow senior at Care Corner Active Ageing Centre (TP5).

“I started attending Mindful Steps in July 2024,” she said. “I was looking for a way to have more physical activities in my life, meet new people and become more engaged socially.”

What Mdm Kang found was so much more—a welcoming, supportive community and sessions that kept her mind sharp with cognitive games. Inspired by the changes she saw in herself, Mdm Kang quickly stepped into a volunteer role, helping as both a road marshal and Chinese translator.

“Many seniors were still unaware of Mindful Steps and its benefits. I felt that if it helped me so much, I should step in and volunteer to ensure that more people had access to this wonderful resource,” she explained.

As a volunteer translator, Mdm Kang ensured that those with language barriers could participate fully. “It is rewarding to play an active role in making the sessions more inclusive and enjoyable for everyone,” she said.

Across the neighbourhood at Block 261A Toa Payoh East, a married couple, Mr Teo Nam Hui, 74, and Mdm Eu Aik Ben, 70, discovered Mindful Steps after spotting a poster at Care Corner Active Ageing Centre (TP261A), where they had been participating in recreational activities.

The idea of combining physical activity with mental stimulation and social connection interested them—and since they joined the programme, they have been committed participants.

“It gives us the chance to socialise, connect with others, and start our mornings on a positive note. Many of us look forward to the weekly sessions because we enjoy walking, chatting and having fun together.”

The duo soon noticed that some participants were more frail or quieter—some used walking aids or were in wheelchairs. Their response was instinctive: step up, lend a hand and offer companionship.

“We wanted to support those who may not have much social interaction at home, and help them feel included. By befriending them, we hope to bring comfort and companionship, lend a listening ear, and encourage them to stay cheerful,” said the pair, who now volunteer as traffic marshals and befrienders.

“Looking out for one another makes the group stronger.”

It brings Mr Teo and Mdm Eu great satisfaction seeing how seniors who were once very shy or quiet begin to smile more, open up, become more confident, and even regain mobility.

As Mindful Steps continues to grow, so does our shared sense of connection, care and community. Whether as a participant, volunteer or supporter, there is always room to take that first step. Because when we walk together, we go further.

And as our seniors, Mr Teo and Mdm Eu, put it best, “Every small step forward is a big success, and you don’t have to walk that journey alone.”



Every Mindful Step Counts

At Care Corner, Mindful Steps—our weekly walking and wellness programme for seniors—has proven that even the smallest steps can make a big impact. Since its launch in February 2023, the programme has grown to 3 of our centres in Toa Payoh and Woodlands, becoming a cornerstone of our mental wellness and active ageing efforts.

Friends of Care Corner



Friends of Care Corner are changemakers and a key pillar of our service. They are a bridge to connect our programmes to beneficiaries, forge positive collaborations and make direct impact in the community. We see both volunteers and donors as partners in our shared mission to bring care to every corner in Singapore.



STMicroelectronics: Empowering Seniors to Age with Strength & Dignity

Care Corner is grateful for STMicroelectronics' generous support for our Frailty Management Programme which adopts an integrated approach to support seniors holistically—aiming to prevent or reverse frailty through exercise programmes, nutrition and health resources, case management, as well as mental health and counselling support.

With the support of ST Foundation, the non-profit corporate foundation of STMicroelectronics, our seniors also underwent a "T4S (Tablet for Seniors)" programme, conducted by volunteers from STMicroelectronics, with the aim of bridging technological gaps. Our seniors were proud to be in the first graduating class and gained newfound confidence in navigating their own digital devices and everyday applications.

We are privileged to have STMicroelectronics journey with us in our work with seniors to help them enjoy their golden years, breaking free from cycles of frailty, poor health and social isolation.



Since 1969, STMicroelectronics has been a pioneer in Singapore's semiconductor industry and have become very much a part of the local community. At STMicroelectronics, we prioritize the well-being of people, both within our company and in our communities.

Our support for Care Corner's Frailty Management Programme enables us to make a meaningful contribution to the health and vitality of seniors in Singapore. We are privileged to be able to enhance their quality of life, aligning with our corporate values and Singapore's commitment to comprehensive senior care.

~ **Bertrand Stoltz**
Executive Vice-President, Corporate Finance
Executive Vice-President, Asia Public Affairs
Managing Director, Singapore
STMicroelectronics





Building Bonds, One Step at a Time with The Fullerton Hotels Singapore



We are always looking for meaningful and sustainable ways to contribute to the community, while also considering the unique nature of our round-the-clock hospitality operations. Care Corner's Mindful Steps initiative resonated with us as it offers a well-structured programme with fixed dates, allowing our team members to plan ahead and participate meaningfully. The flexibility and impact of the initiative make it a wonderful fit for our volunteering efforts.



~ Gino Tan
Country General Manager, The Fullerton Hotels and Resorts

It is just two hours a month, but it means the world to someone.

Over a span of six months, 106 volunteers from The Fullerton Hotels Singapore contributed 238.5 hours to Care Corner's Mindful Steps programme, reaching more than 230 seniors in the Toa Payoh estate.

Volunteers played various roles—some led warm-up stretches, acted as road marshals, while others offered a steady hand or listening ear while walking alongside our seniors.

For many elderly, the fear of falling can be a barrier to staying active, especially when exercising alone. With staff and volunteer befrienders around, group exercises like Mindful Steps offers extra pairs of eyes and helping hands to ensure safety, encouraging more seniors to be confident about staying active and engaged in the community.

At Care Corner, we believe that sustainable community impact begins with partnerships that are well-matched in values, goals and ground needs. This partnership with The Fullerton Hotels Singapore is a great example of this. It was birthed out of National Volunteer and Philanthropy Centre's Project V—a national initiative designed to cultivate long-term, impactful volunteering opportunities between corporates and social service organisations.

One meaningful experience stood out to Audrey Wong, Accounts Executive at The Fullerton Hotel Singapore.

During her sessions at Mindful Steps, Audrey noticed an elderly lady who often arrived alone and kept to herself. Over time, with quiet persistence and warm encouragement, Audrey gently engaged her in conversation. Gradually, the senior began opening up—sharing her life stories and chatting with other seniors. The senior later shared that she was living with dementia and found the programme's activities helpful in keeping her mind active. Witnessing this transformation left a deep impression on Audrey.

"Being in the hospitality and service industry, the volunteers are naturally warm and attentive. It makes them some of the best befrienders for our seniors," Care Corner volunteer manager Ginelis Lim said. "I've also seen them speak to our seniors in their own dialects, which creates a genuine sense of connection and familiarity. Because they come regularly, the seniors have come to know and trust them over time—that really helps deepen the bond and sense of companionship."

For Fullerton, this partnership was more than community outreach—it was about strengthening team camaraderie, giving their staff an opportunity to engage in meaningful volunteer work.

"Over the past six months, we've made strong progress toward these goals—building valuable connections with seniors and creating shared experiences that brought our colleagues closer together", said Gino Tan, Country General Manager of The Fullerton Hotels and Resorts.

"Care Corner was an exceptional partner in organising and ensuring the smooth execution of each session," said Gino. He also appreciates that Care Corner supported their volunteers with pre- and post-event briefings, along with constructive feedback for continuous improvement.

We are deeply grateful to The Fullerton Hotels Singapore for their unwavering support, warmth, and commitment to walking alongside us—one mindful step at a time.



6 Months Volunteering Commitment



106 Fullerton Volunteers



238.5 Volunteering Hours



230 Seniors Supported

VOLUNTEER WITH US



Mindful Steps is a weekly community initiative designed to enhance seniors' physical and mental well-being through brisk walking, cognitive games and meaningful social interaction.

We are always on the lookout for individuals who are passionate about bringing communities together and doing good. If you think that this could be you, drop us an email at: volunteer@carecorner.org.sg !

Partners Appreciation



**YAN BIN FAMILY
FOUNDATION**





Total Funds Raised for FY2024

\$1,153,327.34

BREAKDOWN OF DONORS



CORPORATES

79.10%



INDIVIDUALS

20.90%

Total Funds Raised From Two Main Fundraising Initiatives For FY2024

\$762,411.46

FUNDRAISING EFFICIENCY RATIO OF 5.15%



1) Uplift For Life Fundraising Campaign

The Uplift for Life fundraising campaign aims to rally the community to support Care Corner's preventive and developmental programmes that address intergenerational poverty, mental health challenges, and social isolation among seniors. These initiatives are designed to uplift individuals and families not just for a season, but for a lifetime.



2) Corporate Donors Engagement

Throughout the year, we engage both existing and prospective partners through face-to-face and online mode, to share on our fundraising needs. We also conduct visits to our service points or/and organise volunteering opportunities for them to understand more of our work, meet and interact with our service users, and management.



Fundraising Highlights

Uplift For Life — and for Generations

In 2024, Care Corner launched our inaugural Uplift For Life campaign, which raised funds for programmes that help break break the cycles of poverty, poor health, social isolation or mental health issues—and uplift them for life.

While many forms of support offer short-term relief, we saw first-hand how issues like poverty, mental health struggles, poor health and family violence can perpetuate through generations.

To truly break these cycles, we needed to look upstream. To invest in long-term preventive and developmental programmes that could help uplift families and seniors for life and even across generations.

These programmes include:

- providing support to children with learning needs from low-income families to help them do better in school and break free from the poverty cycle,
- equipping youths at-risk with skillsets for better employment opportunities,
- offering mental health assistance, and
- helping seniors regain their mobility in their golden years.

Thanks to our supporters' belief in our mission, we were able to rally thousands behind our cause and kickstart the campaign with a strong momentum.



2,000
Participants

Uplift For Life Ruckathon 2024

Singapore's first-ever Ruckathon, for a social cause.



300
Volunteers Mobilised

On 14 September 2024, close to 2,000 participants, including 90 seniors, and over 300 volunteers turned up for Singapore's first-ever Ruckathon, walking with weighted backpacks—to symbolise sharing and lightening the burdens our beneficiaries carry.



26
Partners Involved

The rain made it all the more meaningful as everyone pressed on—sharing umbrellas, cheering one another on and carrying backpacks with a shared purpose: to uplift our beneficiaries' lives, standing by them through every challenge, rain or shine.

Uplift For Life Gala Dinner 2024

On 11 October 2024, we celebrated and appreciated our dedicated supporters and partners at Care Corner Uplift For Life Gala Dinner 2024!

Graced by our Patron, Minister Chan Chun Sing, the evening was a heartfelt tribute to the generosity of our community. We were honoured to:

- Recognise 17 key partners for their ongoing support
- Witness the inking of multi-year partnerships with UOL Group, and Vallianz Holdings
- Receive contributions from Singapore Chinese Girls' School and UOB

The night was made even more memorable through an emotive sand art performance detailing our beneficiary stories and a moving rendition of You Raise Me Up by children from Care Corner Student Care Centres.



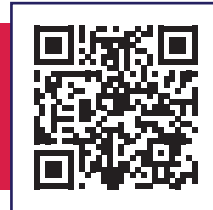
Uplift For Life Backpacks of Care

As part of the campaign, we also distributed Backpacks of Care filled with essentials—groceries, health supplements, daily necessities—that alleviate some of our beneficiaries' everyday financial burdens. But more than that, they provide a sense of security so that they can focus on breaking free from cycles they are trapped in.



400 Backpacks Distributed

DONATE



We are always happy to help organisations match their giving objectives with the needs of our service users. Contact us at partner.us@carecorner.org.sg for a discussion today!

The Year Ahead

ORGANISATION'S PLAN

Care Corner Seniors Services remains committed to helping seniors age actively, stay connected, and live independently in the community. In FY25, we will deepen our efforts to prevent frailty and social isolation through integrated, accessible, and community-anchored care.

Strengthening Community Care through Integrated Community Care Provider (ICCP) Role

As the appointed Integrated Community Care Provider (ICCP) for three sub-zones in Toa Payoh and one sub-zone in Woodlands, we will work closely with regional partners and community stakeholders to coordinate care and support for seniors. This collaborative model enables us to pool expertise, build capabilities, and optimise community resources to bring better care to our seniors and their caregivers.

We also anticipate growing demand for our mobile Gerontological Counselling services, which extend emotional support beyond our centres into the heart of the community.

Active Ageing Centers (AAC) Refresh Initiatives

We are refreshing six of our Active Ageing Centres (AACs) to create more senior-friendly, functional, and inviting environments. These enhanced spaces will foster well-being, meaningful engagement, and stronger social connections. To increase reach, we are also working with HDB, Town Councils, and local Advisors to identify new sites for satellite AACs, particularly in underserved areas.

We will also strengthen our outreach through the **Enhanced Neighbourhood-Level Outreach (N²)** initiative, which includes regular block parties and neighbourhood-based events. Anchored by senior volunteers, these hyperlocal engagements will deepen social bonds among residents and raise awareness of our Active Ageing Centres as vibrant community hubs.

Intergenerational and Personalised Senior Support

Beyond the usual programmes at our Senior Care Centres (SCCs), we will begin weekly collaborations with childcare centres to foster meaningful intergenerational connections. Seniors and children will come together for arts and crafts, games, exercises, and shared activities—creating joyful memories and a stronger sense of community.

For more frail or cognitively challenged seniors who tend to be less interactive, we have introduced new person-centered physical and cognitive activities in small group settings. By tailoring these activities to each senior's needs, we aim to slow cognitive and physical decline, while supporting them to age with dignity, respect, and joy.



Leveraging Technology for Better Outcomes

We will be leveraging technology to improve efficiency, enhance service delivery and enable data-informed decision-making. Across all our AACs, we will be implementing a new Enterprise Constituent Management System with funding support from the Agency of Integrated Care (AIC).

Use of AI tools such as Scribe and Co-pilot are enhancing documentation efficiency for our workers. We will also continue to invest in our data and analytics systems, as well as develop our critical thinking competencies as we embrace the use of data and AI in our work.

We are deepening our collaboration with forward-looking partners such as Open Government Product (OGP) to explore new tech-enabled solutions.



The Year Ahead

FUNDRAISING PLANS

Campaign	Uplift for Life	Corporate Donor Engagement
Duration	July 2025 to March 2026	Ongoing
Description	<p>The Uplift for Life fundraising campaign aims to rally the community to support Care Corner's preventive and developmental programmes that address inter-generational poverty, mental health challenges, and social isolation among seniors. These initiatives are designed to uplift individuals and families not just for a season, but for a lifetime.</p> <p>As part of the campaign, we will host a Ruckathon—an inclusive event that invites the public and corporate partners to participate and fundraise—fostering collective action and greater awareness of the needs in our community.</p>	<p>Conducting one-on-one engagement sessions with corporate partners to understand their social missions and giving priorities. By aligning their interests with the programmes that Care Corner need support in, we co-create meaningful partnerships.</p> <p>Beyond financial contributions, we explore opportunities for meaningful collaboration—including staff volunteering and multi-year support that drives long-term sustained community impact.</p>
Target	\$200,000	\$300,000
Service Users	Seniors	Seniors

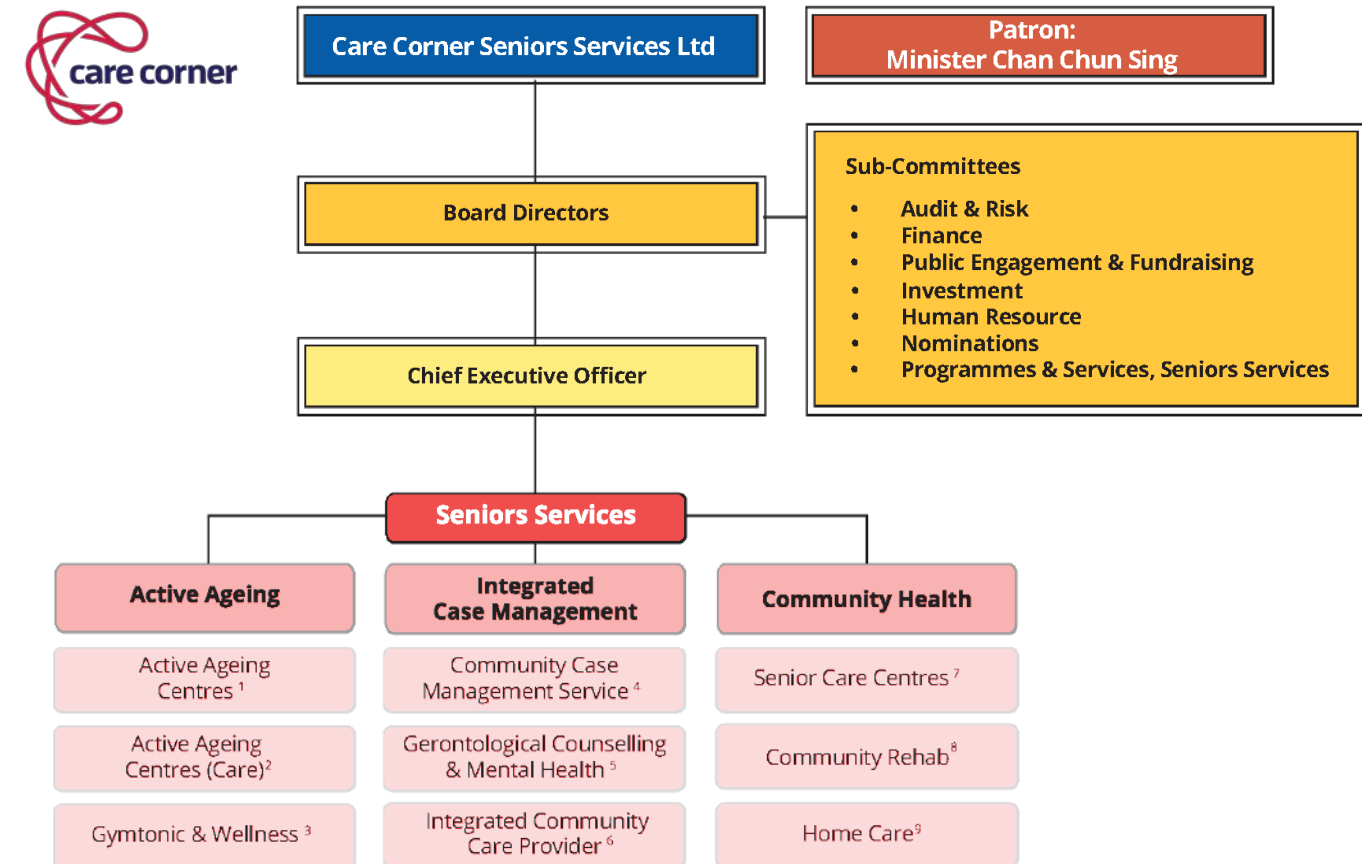
ORGANISATION'S FINANCIAL COMMITMENT

The organisation is committed to investing in digital transformation initiatives to enhance service delivery and collaboration with internal and external stakeholders. These initiatives encompass process optimization, automation, integrated digital solutions, data analytics, and generative AI. Concurrently, significant investments will be made in renovation projects to upgrade facilities and support evolving operational and service requirements.

ORGANISATIONAL EXPENDITURE

for every dollar spent, **\$0.87** goes to direct service and the remaining are for overheads and governance costs.

Organisation Chart



¹ TP5 / TP62B / TP106 / TP149 / TP170 / WL16 / WL569A

² TP131 / TP261A

³ TP62B / TP131 / Woods Square

⁴ Toa Payoh, Novena, Whampoa, Potong Pasir, Macpherson, Woodlands, Sembawang, Yishun, Mandai

⁵ Gerontological Counselling Unit, Caregiver Support Programme and Community Outreach Team

⁶ Toa Payoh sub-region 1, 2

⁷ Dementia Day Care / Maintenance Day Care

⁸ Maintenance Exercise / Community Rehab

⁹ Home Nursing / Home Personal Care / Home Medical

Board Directors



Koh Him Leong
Board Chairman



Dr. Yang Sik Horng
Secretary



Gan Fong Jek
Treasurer



Ginny Soh
Director



Parris Ang Hock Heng
Director



Lydia Yam Fo Lai
Director



Stacey Teng Shu-Shan
Director



Philip Wong Toon Suan
Director



Dr. Yong Mo Juin
Director



Henry Heng Gwee Nam
Director



Directors' Night Out



Stepped down during the year:
Mr Steven Ng Keng Kwee (29 August 2024)

Board Directors

The Board meets regularly with a quorum of at least half of the Board. A total of 5 board meetings were held in Financial Year 2024. The Annual General Meeting was held on 29 August 2024 and an Extraordinary General Meeting was held on 26 February 2025 to approve the proposed adoption of the new Constitution of the Company. Details of the Board of Directors including their meeting attendance are as follows:

Name	Position	Date of First Appointment to Board	Date of Latest Appointment to Board	Board Meeting Attendance	Qualification & Experience
Koh Him Leong	Board Director Board Chairman (Appointed on 1.11.23) (Board Vice-Chairman from 29.10.2020 to 31.10.2023)	7.9.2015 (Resigned on 23.8.18 and reappointed on 24.1.19)	29.8.2024	5 / 5	<ul style="list-style-type: none"> Contract Trainer, Moody's Analytics Singapore Pte Ltd More than 35 years with the banking and training industry Previously with Standard Chartered Bank, OCBC Bank and Temasek Polytechnic Board Director, WEC International (Singapore) Bachelor of Business Administration, National University of Singapore
Yang Sik Horng (Dr)	Board Director Secretary (Appointed on 24.8.2023)	13.3.2017	29.8.2024	4 / 5	<ul style="list-style-type: none"> Resident Doctor, Mount Elizabeth Hospital Former President, Care Corner - Teck Ghee Youth Centre Bachelor of Medicine and Bachelor of Surgery, National University of Singapore
Gan Fong Jek	Board Director Treasurer (Appointed on 24.8.2023)	15.8.2016	29.8.2024	4 / 5	<ul style="list-style-type: none"> Founding CEO, Managing Partner, and Chief Investment Officer, Jubilee Capital Management Pte Ltd More than 25 years of strategic investment, mergers and acquisition and venture investment experience in Internet, Mobile, Telecom, Media, Technology and Consumer Goods sectors across Asia Pacific region Serves on various boards of directors, SGX-listed and private companies in the ASEAN region Senior Accredited Director, Singapore Institute of Directors Fellow Chartered Accountant of Singapore, Institute of Singapore Chartered Accountants Bachelor of Accountancy (Honours) and Master in Business, Nanyang Technological University Dual Executive Master of Business Administration, INSEAD and Tsinghua University
Steven Ng Keng Kwee	Board Director	7.9.2015	24.8.2023 (Retired on 29.8.2024)	1 / 1	<ul style="list-style-type: none"> Owner, City Pacific Resources Pte Ltd More than 30 years of experience in real estate investment and services Founding Member and Board Director, ICM Singapore
Philip Wong Toon Suan	Board Director	13.3.2017	29.8.2024	2 / 5	<ul style="list-style-type: none"> Consultant in Healthcare and Semiconductor industry Former Executive Director, St Andrew's Nursing Home (Taman Jurong) More than 20 years of experience leading teams in providing industrial solutions, including as VP, Developing Business of Samsung Asia Pacific Pte Ltd Chartered Degree in Marketing Management, The Chartered Institute of Marketing, United Kingdom Master of Business Administration, Golden Gate University, California
Lydia Yam Fo Lai	Board Director	23.8.2018	29.8.2024	5 / 5	<ul style="list-style-type: none"> Executive Director, Definitum Business Consultants Pte Ltd Chartered Accountant, Institute of Singapore Chartered Accountants Over 20 years of experience in the financial and auditing industry Bachelor of Accountancy (Honours), Nanyang Technological University

Board Directors

Name	Position	Date of First Appointment to Board	Date of Latest Appointment to Board	Board Meeting Attendance	Qualification & Experience
Yong Mo Juin (Dr)	Board Director	23.8.2018	29.8.2024	5 / 5	<ul style="list-style-type: none"> • Worked as an attending in psychiatry at Maimonides Medical Center Community Mental Health Outpatient Clinic in New York City • Bachelor of Medicine, Bachelor of Surgery • Completed psychiatry residency and geriatric psychiatry fellowship in United States of America • Board certified in psychiatry and geriatric psychiatry by American Board of Psychiatry and Neurology
Ginny Soh	Board Director	24.8.2023	29.8.2024	1 / 5	<ul style="list-style-type: none"> • Head of People, Virgin Active Singapore Pte Ltd • Professional Member, Singapore Human Resource Institute • More than 35 years of experience in Human Resource Management and Administration • Bachelor of Admin Management, University of Lincolnshire • Graduate Diploma in Human Resource Management
Parris Ang Hock Heng	Board Director	24.8.2023	29.8.2024	5 / 5	<ul style="list-style-type: none"> • Retired military pilot officer and flying instructor • Served with Republic of Singapore Air Force (RSAF) for 27.5 years • Working for Lockheed Martin Rotary & Mission Systems (RMS) in Singapore as the country Aviation Groundschool Manager and Chief Instructor for more than 16 years • Serves in Care Corner as a volunteer family coach since Oct 2019 • Graduate of Singapore Command and Staff College, SAFTI Military Institute • Master of Business Administration from The University of Western Australia
Stacey Teng Shu-Shan	Board Director	25.1.2024	29.8.2024	5 / 5	<ul style="list-style-type: none"> • Practicing Lawyer and a Senior Associate at Fortress Law Corporation • Bachelor of Law from University of Birmingham in UK
Henry Heng Gwee Nam	Board Director	29.8.2024	29.8.2024	3 / 4	<ul style="list-style-type: none"> • Managing Director and Shareholder, Terra Law LLC • Advocate and solicitor in Singapore with more than 27 years' experience in legal practice specialising in commercial dispute resolution and corporate advisory work • Fellow (Arbitrator) of the Singapore Institute of Arbitrators (FSI Arb) • Fellow (Arbitrator and Mediator) of the Asian Institute of Alternative Dispute Resolution (FAIADR) • Mediator, Coach and Assessor with the Singapore Mediation Centre • Adjudicator, Mediator and Neutral Evaluator with the Financial Industry Disputes Resolution Centre (FIDReC) • Arbitrator, Mediator and Neutral Evaluator with the Law Society of Singapore (LSAS, LSMS and LSNEDS) • Legal assessor and prosecutor for various statutory and professional boards • Bachelor of Laws, National University of Singapore

Board Sub-Committee Members

Nominations Sub-Committee

Name	Designation	Sub-Committee Meeting Attendance
Mr Daniel Ang Yew Tiong	Chairperson	2 / 2
Mr James Huan Nam Guan	Member	2 / 2
Mr Koh Him Leong	Member	2 / 2
Dr Nehemiah Lim Khay Tham	Member	2 / 2
Mr Yap Poh Kheng	Member	2 / 2
Mr Yong Lum Sung	Member	2 / 2
Rev Ezekiel Tan Yip Wai	Member (resigned on 29 Aug 2024)	0 / 1
Mr Yew Hock Meng	Member (appointed on 24 Oct 2024)	1 / 1

Terms of Reference

- Provide oversight on the Board's and Sub-Committees' composition, ensuring diversity, optimal structure, and size.
- Ensure the proper renewal and succession of Board members, and Key Appointment Holders in compliance with the tenure limits stated in the Constitution.
- Identify, select and nominate appropriate candidates to serve on the Board and our Sub-Committees to the Board.
- Ensure that management has in place a system to properly induct and onboard new Board Directors, Sub-Committee members and Key Appointment Holders so that they are familiar with their roles and responsibilities.
- Initiate and assist the Board in assessing the Board's effectiveness through regular evaluations.

Audit & Risk Sub-Committee

Name	Designation	Sub-Committee Meeting Attendance
Mr Benny Ang Chun Hwee	Chairperson	3 / 3
Mr Ho Ming Heng	Member	3 / 3
Mr Wilson Tan Siang Hwa	Member	2 / 3
Mr Benjamin Ng Hock Joo	Member (appointed on 23 May 2024)	2 / 2

Terms of Reference

- Provide oversight on the organisation's proper management of potential risk areas, such as strategic, financial, operational, reputational, cybersecurity and data security risks.
- Ensure that management has in place practices that comply with the required legislative regulations (for e.g. whistle-blowing policy to ensure concerns raised are independently investigated and appropriate action taken).
- Ensure that management has in place proper audit and risk management practices, which include review and approve the audit plans, appointment of internal and external auditors, annual audit fee, audited financial statements, audit reports including actions taken by management on the auditors' recommendations, and Business Continuity Plans.
- Support the Board by ensuring that management has in place an ESG policy and implementation roadmap.

Investment Sub-Committee

Name	Designation	Sub-Committee Meeting Attendance
Mr Koh Him Leong	Chairperson	4 / 4
Mr Gan Fong Jek	Member	4 / 4
Mr Steven Ng Keng Kwee	Member	1 / 4
Mr Tan Kia Jin	Member	4 / 4

Terms of Reference

- Providing oversight on the organisation's Investment policies and portfolio, ensuring their alignment with the organisation's strategic priorities.
- Ensure that management has in place practices that comply with the required legislative regulations.
- Review the performance of our Investment portfolio based on set goals and indicators and make recommendations to the Board on all investment decisions including investment properties.
- Support the Board by taking into consideration ESG principles and factors as promulgated by the Board, in our Investment policies and portfolio.
- Ensure that management has in place policies and systems to manage identified risks related to our Investment policies and portfolio.

Finance Sub-Committee

Name	Designation	Sub-Committee Meeting Attendance
Mr Gan Fong Jek	Chairperson	4 / 4
Mr Foo Choon Yeow	Member	4 / 4
Mr Soo Khian Seng	Member	3 / 4
Ms Tan Yen Yen	Member	4 / 4
Ms Lydia Yam Fo Lai	Member	4 / 4
Mr Patrick Yeo Hian Chong	Member	3 / 4

Terms of Reference

- Provide oversight on the organisation's Finance-related matters, ensuring their alignment with the organisation's strategic priorities. This includes financial business planning, annual budgeting exercise, management accounts and performance review, financial strategy to ensure the long-term sustainability of the organisation and guidelines on reserve management.
- Together with Audit and Risk Sub-Committee, provide advice to management to ensure it has in place practices and procedures that comply with the relevant Finance-related legislative regulations and accounting standards.
- Review the performance of our Finance-related policies and practices based on set goals and indicators.
- Support the Board by taking into consideration ESG principles and factors as promulgated by the Board, in our Finance-related policies and practices.
- Together with the Audit and Risk Sub-Committee, ensure that management has in place policies and systems to manage identified risks related to our Finance-related policies and practices (including Anti-Money Laundering and Countering the Financing of Terrorism). This includes having internal controls such as financial audit and reporting; revenue and receipting policies and procedures; procurement and payment policies and procedures; and delegation of authority and limits of approval.

IT Sub-Committee

During the financial year, the IT Sub-Committee was dissolved by the Board on **13 March 2025**. The following members have stepped down:

- Mr Ho Ming Heng
- Mr Hiew Wee Soon
- Mr Christopher Teo Chyun Sing

Board Sub-Committee Members

Human Resource Sub-Committee

Name	Designation	Sub-Committee Meeting Attendance
Ms Suzette Chew	Chairperson	3 / 3
Mrs Ginny Soh	Member	1 / 3
Mr Koh Him Leong	Member	2 / 3
Mr Yong Lum Sung	Member	3 / 3
Mr Yew Hock Meng	Member (resigned on 29 Aug 2024)	1 / 1
Ms Aileen Wong	Member (appointed on 23 Jan 2025)	0 / 0

Terms of Reference

- Provide oversight on the organisation's HR policies and practices, ensuring their alignment with the organisation's strategic priorities. This includes recruitment, remuneration, benefits, training and development, performance appraisal, disciplinary actions, cessation of employment and succession planning and talent management.
- Ensure that management has in place practices that comply with the required legislative regulations.
- Review the performance of our HR policies and practices based on set goals and indicators.
- Support the Board by taking into consideration ESG principles and factors as promulgated by the Board, in our HR policies and practices.
- Ensure that management has in place policies and systems to manage identified risks related to our HR policies and practices. This includes:
 - o Appropriate insurance policies are taken for Board members, staff and volunteers;
 - o Appropriate plans for the development of future-directed capacity and capabilities;
 - o Appropriate Code of Conduct for Board members, Staff and Volunteers;
 - o Appropriate background and reference checks are conducted for staff with fiduciary or executive responsibilities or who are responsible for the custody of cash for the Organisation;
 - o Appropriate processes to address grievances and resolve conflicts.

Public Engagement and Fundraising Sub-Committee

Name	Designation	Sub-Committee Meeting Attendance
Mr Gan Fong Jek	Chairperson	2 / 2
Mr Steven Ng Keng Kwee	Member	0 / 2
Mr Soo Khian Seng	Member	2 / 2
Mr Yap Chin Siang	Member (appointed on 29 Aug 2024)	1 / 1

Terms of Reference

- Provide oversight on the organisation's public engagement, volunteer management and fund-raising initiatives, ensuring their alignment with the organisation's strategic priorities.
- Ensure that management has in place practices that comply with the relevant statutory regulations e.g. conduct of fund-raising activities.

- Review the performance of our reputation and public standing, public engagement, volunteer management and fund-raising initiatives based on set goals and indicators.
- Support the Board by taking into consideration ESG principles and factors as promulgated by the Board, in our public engagement, volunteer management and fund-raising initiatives.
- Ensure that management has in place policies and systems to manage identified risks related to public engagement, volunteer management and fund-raising initiatives.
- Recommend and offer access to networks for the management team to cultivate potential funders, donors and volunteers.

Programmes and Services Sub-Committees

Programmes and Services, Seniors Services		
Name	Designation	Sub-Committee Meeting Attendance
Mr Wong Toon Suan, Philip	Chairperson	0 / 1
Mr Ang Hock Heng, Parris	Member	1 / 1
Mrs Ginny Soh	Member	1 / 1
Mr Koh Him Leong	Member	1 / 1
Ms Stacey Teng Shu-Shan	Member	1 / 1
Dr Yang Sik Horng	Member	0 / 1
Dr Yong Mo Juin	Member	1 / 1
Mr Henry Heng Gwee Nam	Member (appointed on 29 Aug 2024)	1 / 1

Terms of Reference

- Provide oversight on the organisation's portfolio of programmes and services, ensuring their alignment with the organisation's vision, mission and strategic priorities.
- Review the impact of our programmes and services including approving or removing programmes and services from our portfolio.
- Review the performance of our programmes and services based on set outcomes, indicators and service standards.
- Support the Board by taking into consideration ESG principles and factors as promulgated by the Board, in our programmes and services.
- Ensure that management has in place policies and systems to manage identified risks related to our programmes and services.
- Review and make recommendations to the Board and/or Finance Sub-committee on procurement/ investment decisions related to programmes and services.

Senior Management Team



Scan the QR code for detailed profiles



Christian Chao
Chief Executive Officer

Appointed 1/8/2022



Daniel Chien
Senior Director, Seniors Services

Appointed 2/7/2018



Ian Peterson
Director, Family and Community Services

Appointed 1/8/2022



Patricia Phang
Director, Family Support Services

Appointed 1/8/2022



Ng Su-Ling
Director, People and Organisation Development

Appointed 1/7/2024



Martin Chok
Deputy Director, Family and Community Services

Appointed 1/8/2022



Gary Lim
Deputy Director, Partnership & Public Engagement

Appointed 1/10/2023



Michelle Wong
Deputy Director, Finance

Appointed 17/9/2024



Petrina Tan
Head, Corporate Communications and Partnership

Appointed 1/4/2025



Katherine Loo
Head, Corporate Governance and Administration

Appointed 1/3/2021



Thomas Tan
Head, IT and Digitalisation

Appointed 13/4/2020



Corporate Governance

Care Corner Seniors Services Ltd was registered under the Registry of Companies, now known as the Accounting and Corporate Regulatory Authority (ACRA) in Singapore on 7 September 2015 and registered under the Charities Act on 3 November 2015. The Company is governed by its Constitution (previously referred to as Memorandum and Articles of Association).

The Company is a full member of the National Council of Social Service, has an Institution of a Public Character (IPC) status and is in full compliance with the Charity Code of Governance.

Unique Entity Number (UEN): 201533890R
Registered Address: 62B, Lorong 4 Toa Payoh, #02-121, Singapore 312062
Senior Director: Mr Daniel Chien Tiaw Huat (appointed on 2 July 2018)
Financial Controller: Ms Michelle Wong Lai Peng (appointed on 1 March 2016)
Independent Auditor: Baker Tilly TFW LLP
Banker: Oversea-Chinese Banking Corporation Ltd
Lawyer: Appointed on an as-needed basis

Principal Activities: To promote the well-being of seniors through the provision of services such as elder care support, day care for seniors, senior homes, respite care services, seniors medical support and facilities, wellness programmes, and others. In addition, to also render support, caregiver assistance, respite care services, training, and other forms of support to the family members, guardians and caregivers of seniors.

A. BOARD GOVERNANCE AND SENIOR MANAGEMENT

Board Roles and Composition

The Board of Directors of Care Corner Seniors Services Ltd (“the Company”) is committed to maintaining a high standard of corporate governance in line with the principles set out in the Code of Governance for Charities and IPCs. The Board ensures that there is a process to identify, regularly monitor and review the charity’s key risks, including mitigating measures and controls for all key risks. This establishes and maintains a high standard of legal and ethical mode of operations to preserve the interests of all donors, beneficiaries and stakeholders.

The Board assumes the overall responsibility for setting the direction and strategy of the Company to ensure proper stewardship and the fulfilment of its vision and mission. The Board provides guidance to the Senior Management Team who is delegated with day-to-day management and formulation of policies for the Board’s approval. The Board also forms Sub-Committees with specific functions to assist in the discharge of its duties. Each Sub-Committee comprises of members with the relevant skillsets and experience. The Board regularly reviews the Company’s controls, processes, key programmes and events through reports and information provided by its respective Sub-Committees and the Management. Please refer to the Annual Report for the Organisation Chart and details of Board members, Sub-Committee members and Senior Management Team.

There are no Directors (i.e. Board Members) holding staff appointments and the rule of staff not comprising of more than one-third of the Board is not applicable. Staff are not permitted to chair Board or Sub-Committees, Staff provide the Board with complete and timely information, and shall not be entitled to vote or participate in the Board’s decision-making.

Selection and Recruitment

The Nominations Sub-Committee is tasked with the review process and recommendation of nominated candidates for Director positions; the successful candidates are then elected on to the Board through a majority vote by its members present at a convened meeting. The process for election of Board Directors is documented in our Constitution and potential candidates are reviewed by the Nominations Sub-Committee with a pre-identified set of criteria, including competency assessment, and appropriate background checks conducted.

Board renewal and Term limits

The Board’s succession strategy for key positions within the board includes: reviewing the qualification, experience, passion, commitment, contribution and past participation levels of current board directors. Board directors’ meeting attendance and training are recorded and tracked.

All Directors (i.e. Board Members) shall hold office until the next Annual General Meeting (AGM) and shall retire and be eligible for re-election as per process stipulated in the Company’s Constitution.

In Financial Year 2024, no Directors served for more than 10 consecutive years. All Directors have served for less than 10 consecutive years. Re-appointment to the Board will only be considered after a lapse of at least two years.

The Treasurer, Assistant Treasurer and Chairman of the Finance Sub-Committee have a term limit of four (4) consecutive years, as stipulated in the Company’s Constitution. Re-appointment to Treasurer, Assistant Treasurer and Chairman of the Finance Sub-Committee positions will only be considered after a lapse of at least two years. All new members of the Sub-Committees are appointed for an initial term of 3 years with reappointment of subsequent 3-year term(s).

Induction/Training

All new Directors and Sub-Committee members are given an induction kit which contains key organisational information, Terms of Reference of the Board, office bearers and Sub-Committees, and various policies such as Conflict of Interest Policy, Whistle Blowing Policy, Risk Management Policy, amongst others. They are encouraged to attend an orientation session conducted by the Senior Management Team. Training for Directors are arranged based on their area of involvement in the Company and feedback provided in the Directors’ annual self-assessment of their effectiveness.

Board Evaluation

The Board conducts an annual self-evaluation to assess its performance, including a discussion on diversity and range of skillsets required by the Company, and a review of the key office bearers and Directors (i.e. Board members) finishing their terms of office for succession planning purpose. The annual self-evaluation covers the Board’s effectiveness in areas such as board composition, information and communication, process & risk management, planning and accountability, fundraising, corporate communications & community engagement, relationship with management and disclosure of interest. The findings and recommendations are discussed at subsequent Board meetings. Individual directors are provided opportunities on an annual basis to reflect on their contributions and provide feedback on future roles, training and improvement areas.

B. STRATEGIC PLANNING AND PROGRAMME MANAGEMENT

The Board reviews and approves the vision and mission of the Company through Board and Sub-Committee meetings.

These are documented and communicated to its members through corporate and management meetings, and to the public through publicity materials such as the company website, annual report and community networking.

The Board approves and reviews a strategic plan for the Company to ensure that the activities are in line with its objectives. The Board periodically reviews and monitors the income and expenditure, and progress reports of the Company's activities through Board and Sub-Committee meetings.

C. HUMAN RESOURCE AND VOLUNTEER MANAGEMENT

Human Resource Management

The Company employs paid staff. No staff is involved in setting his or her own remuneration. There are no paid staff(s) (employees) who are close members of the family of the CEO (i.e. Executive Director equivalent) or Directors (i.e. Board Members), and whose remuneration each exceeds \$50,000 during the year.

The HR Sub-Committee reviews and approves documented human resource policies for staff including Code of Conduct for Board members, staff and volunteers. There are HR policies and a HRIS system for regular supervision, appraisal and professional development of staff. The Board together with the HR Sub-Committee approves and reviews annual manpower planning to ensure the recruitment and retention policies are relevant to market conditions and overall organisational objectives.

Total annual remuneration of the top three highest paid staff:

Remuneration band (in bands of S\$100,000)	FY24	FY23
S\$100,001 to S\$200,000	2	3
S\$200,001 to S\$300,000	1	0

Staffing (as at 31.3.2025):

Remuneration band	FY24
Manager	8
Social Worker	10
Counsellor	4
Social Work Related Staff	41
Health Care Related Staff*	31
Administrative Personnel	7
General Worker	11
Total	112

**Health Care Related Staff – includes: Occupational Therapist, Physiotherapist, wellness trainers, healthcare assistants, nurse, nursing and therapy aides.*

Volunteer Management

Volunteers – individuals and corporate partners alike – are integral to our service delivery and programme success. In Financial Year 2024, Care Corner engaged 5,085 volunteers, who collectively contributed 30,105 hours of service. The Volunteer and Community Engagement team anchors its efforts on a Volunteer Management Framework that guides the end-to-end volunteer journey — from recruitment and placement to supervision, retention, and review.

All new volunteers undergo a mandatory onboarding briefing and are required to commit to the Volunteer Code of Partnership, which emphasises confidentiality and compliance with the Personal Data Protection Act 2012. To empower volunteers and ensure the safety and well-being of service users, ongoing training sessions are conducted to enhance their capabilities and contributions.

Since August 2019, Care Corner has been appointed by SG Cares to support the Volunteer Centres in Woodlands and Toa Payoh, with Tampines added in October 2022. SG Cares, a national movement under the Ministry of Culture, Community and Youth (MCCY), aims to foster a more caring and inclusive society through community-driven efforts.

In October 2022, we also established the SG Cares Youth Corps Development Team in partnership with Youth Corps Singapore, a division under the National Youth Council. This initiative seeks to strengthen locale-based volunteering and build the youth volunteer management capabilities of community partners through impactful service projects and programmes.

D. MANAGEMENT OF CONFLICT OF INTEREST

There are documented procedures for Directors and staff to declare actual or potential conflicts of interests to the Board. Such instances may include business transactions or contracts that the Company enter into, dealings and joint ventures with potential partners and contractual agreements with suppliers, service users, beneficiaries or other staff.

Directors make annual declarations of actual or potential conflicts of interests to the Board. Directors abstain and do not vote or participate in decision-making on matters where they have a conflict of interest.

The Directors did not receive any remuneration from the Company during the Financial Year. As such, no Director (i.e. Board Member) is involved in setting his or her own remuneration.

There are no paid staff (employees) who are close members of the family of the CEO (i.e. Executive Director equivalent) or Directors (i.e. Board Members), who receive more than \$50,000 during the year.

E. FINANCIAL MANAGEMENT AND INTERNAL CONTROL

The Board together with the Finance Sub-Committee ensures internal control systems for financial matters are in place with documented procedures.

- The Finance Sub-Committee reviews the annual budgets before submission to the Board for approval.
- Internal control policies and management review controls in key areas such as procurement, receipting, payment, delegation of authority and approval limits are practised to ensure compliance and the key controls are reviewed regularly to ensure its effectiveness.
- The financial records have been properly maintained and the financial statements give a true and fair view of the Company's operations and finances.

The Company's Reserves Policy, which is to maintain a reserve of not more than 12 months of its annual operating expenditure, is disclosed in its annual report. This cap will be reviewed yearly by the Board. The details of restricted funds and their purpose are included in the Financial Statements. There is no planned timing of use of the restricted funds.

In the Financial Year 2024, the Company did not provide loans to any persons, establishments or related parties.

F. INVESTMENT GUIDELINES

The Company abides by its Investment Guidelines, which are periodically reviewed and updated, and adopts a moderate stance towards investing of the Company's reserves. In the Financial Year 2024, reserves set aside for investment were placed in fixed deposits.

G. CONDUCT OF FUNDRAISING ACTIVITIES

The Company has established guidelines for fundraising based on best practices set out by the National Council of Social Service and the Charity Council. Donor's intent with regards to funds received (donations) made for specific or identified designated purposes are strictly observed. Funds in designated accounts will be used for the sole intention of which the designated funds had been established. Any change of use of such funds will only be administered after attaining the consent of the donor who had stipulated the original intention of that donated sum.

Donations collected are properly recorded on the Company's donor management system and accounting system, and promptly deposited by the Company.

The total fundraising expenses of the Company did not exceed 30% of the total receipts from fundraising and sponsorships for the Financial Year 2024. Details of the fundraising activities can be found in the Annual Report. The Company did not engage the services of commercial fundraisers in Financial Year 2024.

H. RISK MANAGEMENT AND INTERNAL CONTROLS

The Board and Audit & Risk Sub-Committee are assisted by the Management Risk Committee to evaluate the adequacy and effectiveness of the Company's risk management and internal control systems, including financial, operational, compliance and information technology controls.

The Management Risk Committee oversees the risk management framework and guidelines of the Company. It is responsible for, among other things, reviewing the Company's policies, risk management framework, processes and procedures for identifying, measuring, reporting and mitigating key risks in the Company's programmes and operations.

I. WHISTLE-BLOWING POLICY

The Company's Whistle-blowing Policy aims to provide an avenue for employees and external parties to raise concerns and offer reassurance that they will be protected from victimisation for whistle-blowing in good faith. The policy covers issues of: fraud, corruption, misappropriation, blackmail, bribery, failure to comply with legal/regulatory obligation, significant breach of Company's policies or internal controls including breaches of codes of conduct, non-disclosure of conflict of interest or related-party transactions, endangerment of health and safety of an individual or concealment of any of the above. The policy is to assist the Audit & Risk Sub-Committee in managing allegations of fraud or other misconduct, disciplinary and any other actions that may be initiated following the completion of the investigations are fair and actions taken to correct the weakness in the existing system of internal process, where appropriate, in order to prevent recurrence.

J. DISCLOSURE AND TRANSPARENCY

The Company makes available to its stakeholders an annual report that includes information on its programmes, activities, audited financial statements, Directors (i.e. Board members), Sub-Committees and senior management.

Principal Funding Source

The Company's financial funding source was through grants from the Ministry of Health. (Secondary funding sources included: AIC, Tote Board, Ministry of Social and Family Development, other grants and donations from the corporates or the public.)

Company Assets

The company assets including the passenger vans listed below are held for the sole purpose of supporting its charitable community programmes and activities:

- i. Passenger van plate no. PC3246H: Purchased in 2015 to ferry clients to and from Care Corner Social Day Care for the Elderly - a day care programme;
- ii. Passenger van plate no. PC6896L: Purchased in 2017 to ferry clients for Centre Outings or Events and Gym Tonic Exercise Programme;
- iii. Passenger van plate no. PC7547M: Purchased in 2018 to ferry clients to and from Care Corner Senior Care Centre @ Toa Payoh West; and
- iv. Passenger van plate no. PC8545L: Purchased in 2019 to ferry clients to and from Care Corner Senior Care Centre @ Toa Payoh East.

Related Party Transactions

In addition to the related party information disclosed elsewhere in the financial statements, the following transactions with related party took place at terms agreed between the parties during the financial year:

With related party	FY24 \$	FY23 \$
Administration fee	910,087	822,884
Payment made on behalf of related party	5,587	4,915
Payment on behalf by related party	47,041	36,255
Receipt on behalf by related party	9,805	58,606

Related party refers to Care Corner Singapore Ltd. where one director in the Company is also director of the related party.

Reserve Policy & Reserve Position

The Company will maintain a reserve of not more than 12 months of its annual operating expenditure. This cap will be reviewed yearly by the Directors.

K. PUBLIC IMAGE

The Company accurately portrays its image to its members, donors and the public, and has guidelines stipulated in its Corporate Communications policies (including media engagement) and corporate branding guidelines on how mediums of communication is to be used and how stakeholders are to be engaged including a system to approve the use and application of the Company's name and logos by third parties. The public can make enquiry or provide feedbacks through our communication channels available at our company website.

L. ENVIRONMENTAL, SOCIAL, AND GOVERNANCE (ESG) COMMITMENT

The Company takes into consideration ESG factors in our core mission, recognising the importance of sustainable, ethical, and equitable practices. Our Commitment:

- i. Environmental: We strive to reduce our environmental impact through sustainable operations, energy efficiency, and waste reduction, aligning our projects with environmental stewardship.
- ii. Social: We are dedicated to creating positive social change, emphasising inclusivity, diversity and community engagement, and maintaining good relationships with our stakeholders. Our programmes aim to address and support the needs of underserved and marginalised groups.
- iii. Governance: We uphold the highest standards of integrity, ensuring transparency, accountability, and responsible governance in all we do.

The Company's ESG commitment is a continuous journey towards sustainability, ethical and equitable governance, reflecting our dedication to making a meaningful impact in the communities we serve.

Governance Evaluation Checklists

Tier 2 - 1 April 2024 to 31 March 2025

S/NO	CALL FOR ACTION	CODE ID	Did the charity put this principle into action?	If you have indicated 'No' or 'Partial Compliance' please explain
Principle 1 – The charity serves its mission and achieves its objectives.				
1	Clearly state the charitable purposes (For example, vision and mission, objectives, use of resources, activities, and so on) and include the objectives in the charity's governing instrument. Publish the stated charitable purposes on platforms (For example, Charity Portal, website, social media channels, and so on) that can be easily accessed by the public.	1.1	Yes	
2	Develop and implement strategic plans to achieve the stated charitable purposes.	1.2	Yes	
3	Have the Board review the charity's strategic plans regularly to ensure that the charity is achieving its charitable purposes, and monitor, evaluate and report the outcome and impact of its activities.	1.3	Yes	
4	Document the plan for building the capacity and capability of the charity and ensure that the Board monitors the progress of this plan. "Capacity" refers to a charity's infrastructure and operational resources while "capability" refers to its expertise, skills and knowledge.	1.4	Yes	
Principle 2 – The charity has an effective Board and Management.				
5	The Board and Management are collectively responsible for achieving the charity's charitable purposes. The roles and responsibilities of the Board and Management should be clear and distinct.	2.1	Yes	
6	The Board and Management should be inducted and undergo training, where necessary, and their performance reviewed regularly to ensure their effectiveness.	2.2	Yes	
7	Document the terms of reference for the Board and each of its committees. The Board should have committees (or designated Board member(s)) to oversee the following areas*, where relevant to the charity: a. Audit b. Finance * Other areas include Programmes and Services, Fund-raising, Appointment/Nomination, Human Resource, and Investment.	2.3	Yes	
8	Ensure the Board is diverse and of an appropriate size, and has a good mix of skills, knowledge, and experience. All Board members should exercise independent judgement and act in the best interest of the charity.	2.4	Yes	
9	Develop proper processes for leadership renewal. This includes establishing a term limit for each Board member. All Board members must submit themselves for re-nomination and reappointment, at least once every three years.	2.5	Yes	

S/NO	CALL FOR ACTION	CODE ID	Did the charity put this principle into action?	If you have indicated 'No' or 'Partial Compliance' please explain
	Develop proper processes for leadership renewal. This includes establishing a term limit for the Treasurer (or equivalent position).			
	For Treasurer (or equivalent position) only:			
10	a. The maximum term limit for the Treasurer (or equivalent position like a Finance Committee Chairman, or key person on the Board responsible for overseeing the finances of the charity) should be four consecutive years. If there is no Board member who oversees the finances, the Chairman will take on the role. i. After meeting the maximum term limit for the Treasurer, a Board member's re- appointment to the position of Treasurer (or an equivalent position) may be considered after at least a two-year break. ii. Should the Treasurer leave the position for less than two years, and when he/she is being re-appointed, the Treasurer's years of service would continue from the time he/she stepped down as Treasurer.	2.6	Yes	
11	Ensure the Board has suitable qualifications and experience, understands its duties clearly, and performs well. a. No staff should chair the Board and staff should not comprise more than one-third of the Board.	2.7	Yes	
12	Ensure the Management has suitable qualifications and experience, understands its duties clearly, and performs well. a. Staff must provide the Board with complete and timely information and should not vote or participate in the Board's decision-making.	2.8	Yes	
	The term limit for all Board members should be set at 10 consecutive years or less. Re-appointment to the Board can be considered after at least a two-year break.			
	For all Board members: a. Should the Board member leave the Board for less than two years, and when he/she is being re-appointed, the Board member's years of service would continue from the time he/she left the Board.			
13	b. Should the charity consider it necessary to retain a particular Board member (with or without office bearers' positions) beyond the maximum term limit of 10 consecutive years, the extension should be deliberated and approved at the general meeting where the Board member is being re-appointed or re-elected to serve for the charity's term of service. (For example, a charity with a two-year term of service would conduct its election once every two years at its general meeting). c. The charity should disclose the reasons for retaining any Board member who has served on the Board for more than 10 consecutive years, as well as its succession plan, in its annual report.	2.9a 2.9b 2.9c	Yes	

S/NO	CALL FOR ACTION	CODE ID	Did the charity put this principle into action?	If you have indicated 'No' or 'Partial Compliance' please explain
For Treasurer (or equivalent position) only:				
14	d. A Board member holding the Treasurer position (or equivalent position like a Finance Committee Chairman or key person on the Board responsible for overseeing the finances of the charity) must step down from the Treasurer or equivalent position after a maximum of four consecutive years.	2.9d	Yes	
	i. The Board member may continue to serve in other positions on the Board (except the Assistant Treasurer position or equivalent), not beyond the overall term limit of 10 consecutive years, unless the extension was deliberated and approved at the general meeting – refer to 2.9.b.			
Principle 3 – The charity acts responsibly, fairly and with integrity.				
15	Conduct appropriate background checks on the members of the Board and Management to ensure they are suited to work at the charity.	3.1	Yes	
16	Document the processes for the Board and Management to declare actual or potential conflicts of interest, and the measures to deal with these conflicts of interest when they arise. a. A Board member with a conflict of interest in the matter(s) discussed should recuse himself/ herself from the meeting and should not vote or take part in the decision-making during the meeting.	3.2	Yes	
17	Ensure that no Board member is involved in setting his/her own remuneration directly or indirectly.	3.3	Yes	
18	Ensure that no staff is involved in setting his/her own remuneration directly or indirectly.	3.3	Yes	
19	Establish a Code of Conduct that reflects the charity's values and ethics and ensure that the Code of Conduct is applied appropriately.	3.4	Yes	
20	Take into consideration the ESG factors when conducting the charity's activities.	3.5	Yes	
Principle 4 – The charity is well-managed and plans for the future.				
21	Implement and regularly review key policies and procedures to ensure that they continue to support the charity's objectives. a. Ensure the Board approves the annual budget for the charity's plans and regularly reviews and monitors its income and expenditures (For example, financial assistance, matching grants, donations by board members to the charity, funding, staff costs and so on).	4.1a	Yes	
22	Implement and regularly review key policies and procedures to ensure that they continue to support the charity's objectives. b. Implement appropriate internal controls to manage and monitor the charity's funds and resources. This includes key processes such as: i. Revenue and receipting policies and procedures; ii. Procurement and payment policies and procedures; and iii. System for the delegation of authority and limits of approval.	4.1b	Yes	

S/NO	CALL FOR ACTION	CODE ID	Did the charity put this principle into action?	If you have indicated 'No' or 'Partial Compliance' please explain
23	Seek the Board's approval for any loans, donations, grants, or financial assistance provided by the charity which are not part of the core charitable programmes listed in its policy. (For example, loans to employees/subsidiaries, grants or financial assistance to business entities).	4.2	Yes	
24	Regularly identify and review the key risks that the charity is exposed to and refer to the charity's processes to manage these risks. Set internal policies for the charity on the following areas and regularly review them: a. Anti-Money Laundering and Countering the Financing of Terrorism (AML/CFT); b. Board strategies, functions, and responsibilities; c. Employment practices; d. Volunteer management; e. Finances; f. Information Technology (IT) including data privacy management and cyber-security; g. Investment (obtain advice from qualified professional advisors if this is deemed necessary by the Board); h. Service or quality standards; and i. Other key areas such as fund-raising and data protection	4.3	Yes	
25	The charity's audit committee or equivalent should be confident that the charity's operational policies and procedures (including IT processes) are effective in managing the key risks of the charity.	4.4	Yes	
26	The charity should also measure the impact of its activities, review external risk factors and their likelihood of occurrence, and respond to key risks for the sustainability of the charity.	4.5	Yes	
27		4.6	Yes	
Principle 5 – The charity is accountable and transparent.				
28	Disclose or submit the necessary documents (such as Annual Report, Financial Statements, GEC, and so on) in accordance with the requirements of the Charities Act, its Regulations, and other frameworks (For example, Charity Transparency Framework and so on).	5.1	Yes	
29	Generally, Board members should not receive remuneration for their services to the Board. Where the charity's governing instrument expressly permits remuneration or benefits to the Board members for their services, the charity should provide reasons for allowing remuneration or benefits and disclose in its annual report the exact remuneration and benefits received by each Board member.	5.2	Yes	
30	The charity should disclose the following in its annual report: a. Number of Board meetings in the year; and b. Each Board member's attendance.	5.3	Yes	
31	The charity should disclose in its annual report the total annual remuneration (including any remuneration received in the charity's subsidiaries) for each of its three highest-paid staff, who each receives remuneration exceeding \$100,000, in incremental bands of \$100,000. Should any of the three highest-paid staff serve on the Board of the charity, this should also be disclosed. If none of its staff receives more than \$100,000 in annual remuneration each, the charity should disclose this fact.	5.4	Yes	

S/NO	CALL FOR ACTION	CODE ID	Did the charity put this principle into action?	If you have indicated 'No' or 'Partial Compliance' please explain
32	The charity should disclose in its annual report the number of paid staff who are close members of the family of the Executive Head or Board members, and whose remuneration exceeds \$50,000 during the year. The annual remuneration of such staff should be listed in incremental bands of \$100,000. If none of its staff is a close member of the family of the Executive Head or Board members and receives more than \$50,000 in annual remuneration, the charity should disclose this fact.	5.5	Yes	
33	Implement clear reporting structures so that the Board, Management, and staff can access all relevant information, advice, and resources to conduct their roles effectively. a. Record relevant discussions, dissenting views and decisions in the minutes of general and Board meetings. Circulate the minutes of these meetings to the Board as soon as practicable.	5.6a	Yes	
34	Implement clear reporting structures so that the Board, Management, and staff can access all relevant information, advice, and resources to conduct their roles effectively. b. The Board meetings should have an appropriate quorum of at least half of the Board, if a quorum is not stated in the charity's governing instrument.	5.6b	Yes	
35	Implement a whistle-blowing policy for any person to raise concerns about possible wrongdoings within the charity and ensure such concerns are independently investigated and follow-up action taken as appropriate.	5.7	Yes	
Principle 6 – The charity communicates actively to instil public confidence.				
36	Develop and implement strategies for regular communication with the charity's stakeholders and the public (For example, focus on the charity's branding and overall message, raise awareness of its cause to maintain or increase public support, show appreciation to supporters, and so on).	6.1	Yes	
37	Listen to the views of the charity's stakeholders and the public and respond constructively.	6.2	Yes	
38	Implement a media communication policy to help the Board and Management build positive relationships with the media and the public.	6.3	Yes	

Acknowledgement of Donors and Volunteers

Cash Donation

\$100,000 to \$499,999

- STMicroelectronics Asia Pacific Pte Ltd
- Vallianz Corporate Services Pte Ltd
- Vallianz Holdings Limited
- Lien Foundation

\$50,000 to \$99,000

- Oversea-Chinese Banking Corporation Limited

\$10,000 to \$49,999

- Aage Hempel Singapore Pte Ltd
- Cargill TSF Asia Pte Ltd
- Good People Alliance Pte Ltd
- ICF International Pte Ltd
- Kwan Im Thong Hood Cho Temple
- LCH Insurance Brokers Pte Ltd
- Mellford Pte Ltd
- Power Diesel Engineering Pte. Ltd.
- Pro-Tec Resources
- Teo Hock Chwee
- The Community Foundation of Singapore

\$5,000 to \$9,999

- Chennai Goldsmith & Jewellery Pte Ltd
- Invertek Drives Far East Pte Ltd
- Yong Lum Sung
- Nexcomm Asia Pte Ltd
- PwC Singapore
- Rooftop Re Pte Ltd
- Vanguard Pte Ltd
- Viking Airtech Pte Ltd
- Wewe Media Group Pte Ltd

\$1,000 to \$4,999

- 3Waves Energy Pte. Ltd.
- Ace Servtech Pte. Ltd.
- Anna Binti Ismail
- Aqua Logistics Pte Ltd
- ASME Marine Pte Ltd
- Berg Propulsion Pte Ltd
- Braemar Shipbroking Pte. Ltd.
- Carizon Pte Ltd

- Carolyn Anne Yap Guerrero
- CCMA Pte Ltd
- Chan Ai Ping Joanna
- Cheng Yoke Ping
- Chew Ban Eng
- Chew Kum Kiong
- Chew Merwyn
- Chia Li Lian

- Chien Tiaw Huat Daniel
- Choong Shing Huay
- CIMB Bank Berhad, Singapore Branch
- Clarksons Singapore Pte. Limited
- Clement Tan
- CYS Global Remit Pte Ltd
- Delton Marine Pte Ltd
- DNJ Academy Pte Ltd
- DNV Singapore Pte Ltd
- Efunty Pte. Ltd.
- Fearnley Offshore Supply Pte Ltd
- Fire Fighting Systems (Far East) Pte Ltd
- Focal Marine & Offshore Pte Ltd
- Gennal Engineering Pte Ltd
- Goh Kwang Soon Joel
- Heng Henry Gwee Nam
- Heng Peng Seng
- Hoppe Singapore Pte Ltd
- Horizon Shipmanagement Pte. Ltd.
- International Offshore Equipments Pte Ltd
- K Powered Pte Ltd
- Kaan Sheung Kin
- Kam SG Pte Ltd
- Kenton Marine Singapore Pte Ltd
- Koh Him Leong
- Lim Kien Kong
- Lim Siang Foo Andrew
- Lim Soh Yen
- Liong Yew Fei
- Lui On Chee Bernard
- Marinetrans Singapore Pte Ltd
- MT Pacific / MT Power
- MT Power Hongkong Limited
- MTX Marine Design & Consultants Pte Ltd
- NGC Marine Propulsion Southeast Asia Pte Ltd
- Ni Bensen

\$10,000 to \$49,999

- Aage Hempel Singapore Pte Ltd
- Cargill TSF Asia Pte Ltd
- Good People Alliance Pte Ltd
- ICF International Pte Ltd
- Kwan Im Thong Hood Cho Temple
- LCH Insurance Brokers Pte Ltd
- Mellford Pte Ltd
- Power Diesel Engineering Pte. Ltd.
- Pro-Tec Resources
- Teo Hock Chwee
- The Community Foundation of Singapore

\$5,000 to \$9,999

- Chennai Goldsmith & Jewellery Pte Ltd
- Invertek Drives Far East Pte Ltd
- Yong Lum Sung
- Nexcomm Asia Pte Ltd
- PwC Singapore
- Rooftop Re Pte Ltd
- Vanguard Pte Ltd
- Viking Airtech Pte Ltd
- Wewe Media Group Pte Ltd

\$1,000 to \$4,999

- 3Waves Energy Pte. Ltd.
- Ace Servtech Pte. Ltd.
- Anna Binti Ismail
- Aqua Logistics Pte Ltd
- ASME Marine Pte Ltd
- Berg Propulsion Pte Ltd
- Braemar Shipbroking Pte. Ltd.
- Carizon Pte Ltd

- Odyssey Technical Solutions Singapore Pte. Ltd.
- Ong Shun Hua
- Perpetro Pte Ltd
- PT Epasar Pelayanan Utama
- PT Putra Anambas Shipping
- PT-G Builders Pte Ltd
- QSA Marine & Logistics Pte Ltd
- Ric Marine & Offshore Supplies Pte. Ltd.
- Rina Hong Kong Limited Singapore Branch
- Rose Of Sharon Church Singapore
- Safety Innovators (International) Pte Ltd
- Sea Oil Petroleum Pte Ltd
- See Lam Kong
- See Pua Kenneth
- Shanghai Eastone Marine Technologies Co., Ltd
- Singapore Casket Co Pte Ltd
- Sinosin Sentosa Pte Ltd
- Tan Bee Leng
- Tan Hm
- Tan Hock Guan Michael
- Tan Hwee Cheng
- Tan Juan Leng Gavin
- Tan Teng Chye Ivan
- Tan Wei Xuan
- Toh Tong Dee
- Tractors Singapore Limited
- Wee Choo Ming Mary
- Wong Mee Chook
- Woodlands Primary School
- Yang Sik Horng
- Zeus Marine Pte Ltd

- Chien Tiaw Huat Daniel
- Choong Shing Huay
- CIMB Bank Berhad, Singapore Branch
- Clarksons Singapore Pte. Limited
- Clement Tan
- CYS Global Remit Pte Ltd
- Delton Marine Pte Ltd
- DNJ Academy Pte Ltd
- DNV Singapore Pte Ltd
- Efunty Pte. Ltd.
- Fearnley Offshore Supply Pte Ltd
- Fire Fighting Systems (Far East) Pte Ltd
- Focal Marine & Offshore Pte Ltd
- Gennal Engineering Pte Ltd
- Goh Kwang Soon Joel
- Heng Henry Gwee Nam
- Heng Peng Seng
- Hoppe Singapore Pte Ltd
- Horizon Shipmanagement Pte. Ltd.
- International Offshore Equipments Pte Ltd
- K Powered Pte Ltd
- Kaan Sheung Kin
- Kam SG Pte Ltd
- Kenton Marine Singapore Pte Ltd
- Koh Him Leong
- Lim Kien Kong
- Lim Siang Foo Andrew
- Lim Soh Yen
- Liong Yew Fei
- Lui On Chee Bernard
- Marinetrans Singapore Pte Ltd
- MT Pacific / MT Power
- MT Power Hongkong Limited
- MTX Marine Design & Consultants Pte Ltd
- NGC Marine Propulsion Southeast Asia Pte Ltd
- Ni Bensen

\$10,000 to \$49,999

- Aage Hempel Singapore Pte Ltd
- Cargill TSF Asia Pte Ltd
- Good People Alliance Pte Ltd
- ICF International Pte Ltd
- Kwan Im Thong Hood Cho Temple
- LCH Insurance Brokers Pte Ltd
- Mellford Pte Ltd
- Power Diesel Engineering Pte. Ltd.
- Pro-Tec Resources
- Teo Hock Chwee
- The Community Foundation of Singapore

\$5,000 to \$9,999

- Chennai Goldsmith & Jewellery Pte Ltd
- Invertek Drives Far East Pte Ltd
- Yong Lum Sung
- Nexcomm Asia Pte Ltd
- PwC Singapore
- Rooftop Re Pte Ltd
- Vanguard Pte Ltd
- Viking Airtech Pte Ltd
- Wewe Media Group Pte Ltd

\$1,000 to \$4,999

- 3Waves Energy Pte. Ltd.
- Ace Servtech Pte. Ltd.
- Anna Binti Ismail
- Aqua Logistics Pte Ltd
- ASME Marine Pte Ltd
- Berg Propulsion Pte Ltd
- Braemar Shipbroking Pte. Ltd.
- Carizon Pte Ltd

- Ltd
- HPS Trading Express
- Kensuke Tsurumaru
- Koh Mary
- Koh Seok Tuan Jane
- Lee Gan Goh
- Lee May Fen Frances
- Lee Yew Yong Gregory
- Leong Cheong Soon
- Lim Teck Chai Danny
- Ling Wong King
- Liu Baoshan
- Mak Hin Kei Ricky
- Mohamed Taufik Bin Haji Omar
- Ngo Thanh Nhan
- Niigata Power Systems (Singapore) Pte Ltd
- Oil Rich Marine & Offshore Pte. Ltd.
- Ong
- Pacific Engineering & Services Pte Ltd
- Pang Poa Ee
- People's Association
- Praxis Automation Far East Pte Ltd
- PT Washa Indonesia Berlayar
- PT. Continental Industry Supply
- Reddy Raghunath
- Rulewave Logistics Singapore Pte Ltd
- Starplas Plastic Pte Ltd
- Tam Yiu Ming
- Tan Kah Wee David
- Tan Kin Yong
- Tay Lay Eng Katherine
- Teh Tee Tee
- Teo Alan
- Teo Kar Tin
- Terasaki Electric Company (Far East) Pte Ltd
- Tritrek Power & Automation Pte Ltd
- U Distribution Pte Ltd
- Wang Xun Wu
- Wee Ming Yin Christine
- Wong Chee Huey

- Chien Tiaw Huat Daniel
- Choong Shing Huay
- CIMB Bank Berhad, Singapore Branch
- Clarksons Singapore Pte. Limited
- Clement Tan
- CYS Global Remit Pte Ltd
- Delton Marine Pte Ltd
- DNJ Academy Pte Ltd
- DNV Singapore Pte Ltd
- Efunty Pte. Ltd.
- Fearnley Offshore Supply Pte Ltd
- Fire Fighting Systems (Far East) Pte Ltd
- Focal Marine & Offshore Pte Ltd
- Gennal Engineering Pte Ltd
- Goh Kwang Soon Joel
- Heng Henry Gwee Nam
- Heng Peng Seng
- Hoppe Singapore Pte Ltd
- Horizon Shipmanagement Pte. Ltd.
- International Offshore Equipments Pte Ltd
- K Powered Pte Ltd
- Kaan Sheung Kin
- Kam SG Pte Ltd
- Kenton Marine Singapore Pte Ltd
- Koh Him Leong
- Lim Kien Kong
- Lim Siang Foo Andrew
- Lim Soh Yen
- Liong Yew Fei
- Lui On Chee Bernard
- Marinetrans Singapore Pte Ltd
- MT Pacific / MT Power
- MT Power Hongkong Limited
- MTX Marine Design & Consultants Pte Ltd
- NGC Marine Propulsion Southeast Asia Pte Ltd
- Ni Bensen

\$10,000 to \$49,999

- Aage Hempel Singapore Pte Ltd
- Cargill TSF Asia Pte Ltd
- Good People Alliance Pte Ltd
- ICF International Pte Ltd
- Kwan Im Thong Hood Cho Temple
- LCH Insurance Brokers Pte Ltd
- Mellford Pte Ltd
- Power Diesel Engineering Pte. Ltd.
- Pro-Tec Resources
- Teo Hock Chwee
- The Community Foundation of Singapore

\$5,000 to \$9,999

- Chennai Goldsmith & Jewellery Pte Ltd
- Invertek Drives Far East Pte Ltd
- Yong Lum Sung
- Nexcomm Asia Pte Ltd
- PwC Singapore
- Rooftop Re Pte Ltd
- Vanguard Pte Ltd
- Viking Airtech Pte Ltd
- Wewe Media Group Pte Ltd

\$1,000 to \$4,999

- 3Waves Energy Pte. Ltd.
- Ace Servtech Pte. Ltd.
- Anna Binti Ismail
- Aqua Logistics Pte Ltd
- ASME Marine Pte Ltd
- Berg Propulsion Pte Ltd
- Braemar Shipbroking Pte. Ltd.
- Carizon Pte Ltd

Acknowledgement of Donors and Volunteers

- Ang Ang Siew Hwa Jenny
- Ang Li Fang
- Ang Shu Zhen
- Angela Kiing
- Barbara Chng Poh Kiat
- Bee Leng
- Bihani Sundeep
- BM
- Boi Shook Wai
- Chae Jean
- Chan Grace
- Chan Jasmine
- Chan Jun Sheng
- Chan Leon
- Chan Lie Wei
- Chan Wing Hong
- Chandrasekhar Sandhya
- Chang Jeffrey
- Cheah Edwin
- Cheah Weng Kee Noel
- Chee Ah Moy
- Chee Fui Shien
- Chen Ian
- Chen Sheng Xu
- Chen We Ling
- Cheng Cassandra
- Cheng Yen Chu
- Cheng Yen Lin
- Cheong Hwee Cheng
- Chern Siou Eng
- Cheung Chee Wai
- Cheung Chee Wai Nee Lew Kiat Mui
- Cheung Ngai Kay
- Chew Yinxia Kristy
- Chia Boh San
- Chia Cecilia
- Chia Jeff
- Chia Jenny
- Chia Mui Ching
- Chia Siok Mei Sylvia
- Chia Soo Jun
- Chia Teck Hiang
- Chia Yen Yen
- Chien Joanne
- Chin Wai Kuen
- Choh Thiang Kee Evelyn
- Choi Mun Sum
- Chong Sammi
- Chong Tina
- Chong Y H Andrew
- Choo Yen Hui
- Choong Mei Yen
- Chow Amelia
- Choy Pui Sauw
- Chua Jade
- Chua Leia Sharon
- Chua Lily
- Chua Wee Lin Shawn
- Chua Yusen
- Chun Hsien Peng
- Ding Zhaoshi
- Ee Shirley
- Feng Fumin
- Fong Huey Ying
- Foo Stanley
- Furuno Singapore Pte. Ltd.
- Gan David
- Gay Elaine
- Gia Huy Huynh
- Gim Seng Tan
- Goh Ai Cheng
- Goh Andros
- Goh Elicia
- Goh Jeslyn
- Goh Joanne
- Goh Kelvin
- Goh Melissa
- Goh Siow Wei Joycelyn
- Gupta Mohan Raj
- Hadinata Kevin
- Han Ping
- Han Troy
- Hasmani Jamilah
- Hauliono Sulianto
- Helen Masudal
- Heng Rebecca
- Hin Kah Logistics Pte. Ltd.
- Ho Anita
- Ho Pei Ling
- Hoon Jessie
- Hu Ling Ing
- Huang Jia
- Intratech Net Pte Ltd
- JL Group Engineering Pte Ltd
- Justina Tan
- Kam Collin
- Kang Eugenia
- Kang San San
- Kee Lay Chin Helen
- Kee Suat Theng
- Kee William
- Khaw Gwendy
- Khaw Tony Boon Hai
- Khong Shi Hui
- Khoo Tham Hoon
- Ko Yoke Har
- Koh Arlene
- Koh Boon Poh
- Koh Choo Kim
- Koh Eng Hui
- Koh Gerard
- Koh Hui Wen
- Koh Meng Chye Jason
- Koh Michael
- Kok Kam Leng
- Kong Limin
- Kong May
- Kong Saow Wan
- Kuok Lay Hoon
- Kwa Hwee Sim Karen
- Kwan Nic Chi
- Lai Wai Ling Nana
- Lam Deborah
- Lam Pang Ngean
- Lao Pek Ghee
- Lau Josiah
- Lau Julia
- Lau Yuen Han
- Lee Alex
- Lee Boon Seng
- Lee Bryan
- Lee Charmaine
- Lee Chee Siang
- Lee Christine
- Lee Doreen
- Lee Hwee Khoon Lawrence
- Lee Janet
- Lee Lip Wei
- Lee Lynn Yunn Claudine
- Lee Rachel
- Lee Tat Kwong
- Lee Wen Xin
- Lee Wendy
- Lee Woan Ling
- Lee Xiang Ning
- Leong Poe Chu Poechu
- Leong Swee San
- Leong Wee Pheng
- Leow Su Wei
- Lew Chee Keong
- Lewis Cindy
- Liew Seow Chern
- Lim Adeline
- Lim Ai Guik
- Lim Alex
- Lim Chih Ming Daniel
- Lim Dawn
- Lim Evelyn
- Lim Huey Yuee
- Lim Jaime
- Lim Jolin
- Lim Judy
- Lim Kevin
- Lim Kheng Sit
- Lim Kok Siong
- Lim Lynette
- Lim Melin
- Lim Michael
- Lim Ming Yuet
- Lim Ngee Woon
- Lim Pei Ee
- Lim Pei Yi
- Lim Rita
- Lim Sarah
- Lim Sing Yong
- Lim Sock Chuang
- Lim Tien Hock
- Lim Yee Siang Gary
- Lim Yew Wai
- Lim Yi Fan Eliel
- Lim Yue Ling
- Lim Yunyi Serena
- Lim Zi Yiu Angus
- Lin Daohui
- Lin Liang Yu
- Ling Abraham
- Loh Lee Ping
- Loh Yoke Kuan
- Lok Stephen
- Loo Kay Enne
- Loo Kwong Nian
- Low Bernard
- Low Christine
- Low Thean Tze
- Luciana Yumi Yoshiyasu
- Lum Yi
- Maganty Raghuram
- Matheson Ina
- Mdm Cindy Koh
- Mdm Seet Jasmine
- Mdm Tan Lee Kian
- Mendoza Elaine
- Mirchandani Gopi Do Bhagu
- Moey Weng Foong
- Mok Chee Keong Joseph
- Montanus Marc
- Muthiah Vignesh
- Myn Chen
- Neo Chun Guan
- Neo Mei Lin Dawn
- Ng Dorine
- Ng Guan Hong Sunny
- Ng Jeremy
- Ng Kee Guan
- Ng Mingjie
- Ng Ramona
- Ng Siao Sze
- Ng Thiam Teck
- Ng Woei Kian
- Ng Xiao Mei
- Ng Yan Ting Melisah
- Ng Yen Ling
- Ng Yeow Bee Betty
- Nguyen Quynh Nhu
- Nithyanandan Lita
- Nur Syakirah Binte Mohamed Salim
- Oh Jieming
- Oh Kok Cheong
- Oh Lee Shan
- Ong Ai Lin Audrey
- Ong Aik Kiat Alvin
- Ong Bee Leng
- Ong Dominic
- Ong Hwee Suan
- Ong Junwen
- Ong Keng Meng
- Ong Kok Hwa Daniel
- Ong Lay Min Jasmin
- Ong Samuel
- Ong Siew Cheng
- Ong Tiam Wah
- Ong Woon Lit
- Ong Yeow Chon
- Oo Eugene
- Pang Chung Jie Edwin
- Pang Swee Mee Jackie
- Per Gim Lian Michelle
- Petrina Tan Yew Lee
- Pung Lee Siang
- Quah Priscilla
- Quek Choon Guan
- Charlie
- Rajagopal Thanalakshimi
- Rosalind Lee
- Sarah Moey
- Saw Seang Pin
- Seah Li Hao
- See Hock Fah
- See Shaine
- See Siew Guat
- Seet Chor Hoon
- Seet Sia Liang Daniel
- Selvarajan Balamurugan
- Sentosa Nicholas
- Seow Wei Qi
- Seto Peter
- Shankar
- Shanmugan Kalaichit
- Sharma Alok
- Sharon Tay
- Sheno Padubidri Pramod
- Sim Ah Bah
- Sim Edwin
- Sim Jun Yan Javern
- Sim Kenneth
- Sim Simon
- Singh Mitherpai
- Sng Cynthia
- Soh Chin San
- Soh Huang Ping
- Sok Hui Tang
- Sook Ng
- Soon Kok Heng
- Sparkle Care Yew Tee
- Sumeet Sinha
- Sun Yi-Ling
- Tan Ai Cheng
- Tan Amanda
- Tan Bee Wan
- Tan Boon Chong
- Tan Chong Kim Anderson
- Tan Chwee Huay
- Tan Dawn
- Tan Do Kheng
- Tan Eng San Vikki
- Tan Eng Wee
- Tan Greg
- Tan Hock Seng
- Tan Kevin
- Tan Kim Guan
- Tan Kok Thye
- Tan Li-Siang Jeriel
- Tan Liying
- Tan Nar Yang
- Tan Peng Kwee
- Tan Quee Eng
- Tan Shiale
- Tan Shu Ying
- Tan Simon
- Tan Suan Guek Moon
- Tan Tsai Lin Teresa
- Tan Veronica
- Tan Wei-Wen Paul
- Tan Xeauwei
- Tan Yun Li Wendy
- Tang Kok Foon
- Tatineni Deepthi Rajeswari
- Tay Annabelle
- Tay Ariel
- Tay Audrey
- Tay CT Isabel
- Tay Hui Lin Karen
- Teh Beng Yen
- Teh Linda Keat Luan
- Teng Chew Hang
- Teng Guan Foo
- Teng Teck Poh
- Teo Ashley
- Teo Eddie
- Teo Kang Hong Merrick
- Teo Lay Chin
- Teo Lincy
- Teo Soo May
- Terence Goh
- Tham Mei Lean Rosalind
- Tham Po On
- Thing Zoan
- Tian Pei Sze
- Tiew ER
- Tng William
- Toh Poh Seng
- Tok Hock Soon
- Tan Peng Kwee
- Tan Quee Eng
- Tan Shiale
- Tan Shu Ying
- Tan Simon
- Tan Suan Guek Moon
- Tan Tsai Lin Teresa
- Tan Veronica
- Tan Wei-Wen Paul
- Tan Xeauwei
- Tan Yun Li Wendy
- Tang Kok Foon
- Tatineni Deepthi Rajeswari
- Tay Annabelle
- Tay Ariel
- Tay Audrey
- Tay CT Isabel
- Tay Hui Lin Karen
- Teh Beng Yen
- Teh Linda Keat Luan
- Teng Chew Hang
- Teng Guan Foo
- Teng Teck Poh
- Teo Ashley
- Teo Eddie
- Teo Kang Hong Merrick
- Teo Lay Chin
- Teo Lincy
- Teo Soo May
- Terence Goh
- Tham Mei Lean Rosalind
- Tham Po On
- Thing Zoan
- Tian Pei Sze
- Tiew ER
- Tng William
- Toh Poh Seng
- Tok Hock Soon
- Topix Pte Ltd
- UK Online Giving Foundation
- Vinay Batnur Jayaprakash
- Wan Shiyong
- Wee Chi Hui
- Wee Choo Kim Maria
- Wee Christina
- Wee Freddy
- Wee Ming Feng Junie
- Wee Ming Zhen Eunice
- Wee Vanessa
- Wendy Lee
- Wong Chee Wye
- Wong Cheng Ho
- Wong Dolly
- Wong Eileen
- Wong Jasmine
- Wong Jing Song
- Wong Kae Thong
- Wong Mee Bao
- Wong Poh Chee
- Wong Qian Yan Emma
- Wong Shyun Tsai Lawrence
- Wong Soon Hwa
- Xenze Retail Pte Ltd
- Xie Shangbin
- Yam Teresa
- Yap Hock Chye
- Yap Hui Hwa
- Yap Wai Meng
- Yeap Pei Lee
- Yeo Allan
- Yeo Raymond
- Yeo See Young
- Yeo Yang Khim
- Yeow Yan Nee
- Yeung Swee Lin
- Yip Melissa
- Yong Chui Foong
- Yong Enhui
- Yong Enming
- Youth Corps Singapore
- Yuen Siew Ping
- Zeng Harry Wei Yuan
- Zhu Huifang

Support in Kind

Individuals

- Yau Chan

Corporates

- Go-Jek Singapore Pte Ltd
- NTUC Fairprice Co-operative Limited
- SP Group
- T.Pride Pte Ltd

Acknowledgement of Donors and Volunteers

Regular Volunteers and Volunteer Leaders

Individuals

- Aaryan Aradkar
- Adrena Teh Xiang Lin
- Alycia Bte Mohd Latiff
- Amelia Yew Ning
- Ang Chin Yee
- Ang Keng Woon Sarah
- Angeline Tan
- Angie Ng
- Ankita Kedar Kankhara
- Anna Aniati
- Ayesha Fazlullah
- Benjamin Chua
- Bing Jin Chia
- Buck Hwa Loh
- Caris Lam
- Celeste Ong
- Charu Nivethitha
- Chloe Low
- Chloe Wong
- Claire Ng
- Colleen Jochel
- Daniel Sou
- Daryn Henson
- Desmond Ang Dong Xian
- Dhanya Nair
- Dinesh Rajasoorya
- Doreen Tham
- Ethan Ooi
- Eve Ong
- Felicia Chin
- Gabrielle Lee Shan En
- Gan Sofia Gabriela Conda
- Garima Prakash
- Genevieve Puah
- Ginia Carissa Langstieh
- Goh Song Yee, Ethan
- Gwenaelle Marie Acquiatan
- Hannah Lee Yu Kit
- Hao Xuan Tan
- Harini D/O Murugan
- Haritha D/O Elanchelian
- Heng Xiao Ting
- Hu Man Keat
- Huey Ying Teng
- Irnariyah Ithnin
- Isabelle Foo
- Isabelle Goh
- James Law Kah Chun
- Jannah Nur
- Jerica Lim
- Jessy Kee
- Jazel Chua
- Jia Ming Heng
- Joel Gwynne
- Jolye Goh
- Jordan Ho
- Joshua Tan
- Julia Tay
- Kai Chua
- Kai Leong Goh
- Kai Ling Yu
- Kar Man Eu
- Karina Lee
- Kashish Rajpal

- Keith Goh
- Kevin Antony Alvarez
- Koon Wei Heng
- Lee Tze Jun
- Lee Xin Rui
- Leow Minjun Nicole
- Li Wen Tan
- Li Xinyi
- Linkessh Vanan
- Liu Ying Tai
- Loke Jun Hao
- Luke Chan
- Luvethaa-Trish Naidu
- Ma Zhiyu
- Marcus Tay
- Mary Tan
- Meng Hsien Lin
- Mohamad Arrifin
- Moy Eng Gay
- Myat Su Thwe Lin
- Nabii Bin Hasbullah
- Nair Kavya Unnikrishnan
- Nang Hsu Yee Htet
- Ng Shuang Shuang
- Ng Si Teng
- Nur Ummairah Binte Nor Hisham
- Nurfaiqah Shahrizal
- Oh Jia Zhi
- Ong Jing Hui
- Pang Sze Wei Keane
- Paris Pang
- Pei-Jhen Chen
- Phoebe Quek
- Poo Chieh Wang
- Pratibha ReviShanker
- Reuben Ho
- Rosae Tan Yue
- Samantha Chong
- Sammy Ho
- See Jia Wei Teresa
- Seth Lim
- Sharmine Liew Ying Ying
- Sharon Tan
- Shermaine Chan
- Shi Qi Phua
- Shuqi Tan
- Sim Willi
- Siow Shuan Yee
- Sok Jin Hia
- Sophia Koo Shi Hui
- Tan Kit Yee
- Tan Rui Heng K-ian
- Trinh Dinh Gia Bao
- Wan Ni Leong
- Wei Chun Lin
- Wenxi Yuan
- Wesley Chan
- Xiang Ting Lim
- Xinyi Poo
- Xuan Yun Phua
- Yam Kitson
- Yan Lin Zhi
- Yee Wai Ow
- Yee Xuan Ooi
- Yu Xin Lai

- Yue Mei Toh
 - Yun Lin Ho
 - Zhi Yi Lim
 - Zonell Lim EnQi
- ### Corporates
- ACS (International)
 - Air Trunk Singapore Pte Ltd
 - Ang Mo Kio Secondary School
 - Asia University
 - Bartley Secondary School
 - Beatty Secondary School
 - Beyond Social Services
 - BMC International
 - College Pte Ltd
 - Catholic High School
 - Catholic Junior College
 - Cedar Primary School
 - CHIJ (Toa Payoh) Primary School
 - CHIJ (Toa Payoh) Secondary School
 - CIMB Bank berhad
 - City Harvest Church
 - City Harvest Community Services Association
 - Clean Tech Services
 - Covenant Presbyterian Church
 - DBS Bank Ltd
 - Decoupage
 - Defence Science and Technology Agency (DSTA)
 - Doctor Anywhere
 - Early Childhood Development Agency
 - Food From The Heart
 - Forter Pte Ltd
 - Fun Wan
 - GSK
 - Guangyang Secondary School
 - Hey! You got Mail!
 - Hwa Chong Institution
 - Income Insurance Limited
 - Innova Primary School
 - Kellanova SEA Pte Ltd
 - Kimly Construction Pte Ltd
 - Legate Enterprise Pte Ltd
 - Little Atlas Preschool Pte Ltd
 - Marina Bay Sands Pte Ltd
 - Micron Technology, Inc.
 - Ministry of Defence
 - Ministry of Social and Family Development
 - Musical Touch
 - My First Skool
 - Nanyang Junior College
 - Nanyang Polytechnic (NYP)
 - National University of

- Singapore
- NetLink Trust Operations Company Pte Ltd
- NTU - Welfare Services Club (Volunteer Movement)
- NTUC My First Skool Limited
- Oversea Chinese Banking Corporation Limited
- Pepper+Fuchs Asia Pte Ltd
- PricewaterhouseCoopers LLP
- Project Amica
- Project Wellness
- PSB Academy Pte. Ltd.
- Raffles Girls' Secondary School
- Raffles Institution Pte Ltd
- Riverplace Church
- Rose of Sharon Church
- RSVP Singapore The Organisation of Senior Volunteers
- San Yu Adventist School
- Select Group Pte Ltd
- Shangri-La Hotel Limited
- Singapore Chinese Girls' School
- Singapore Polytechnic
- STMicroelectronics Pte Ltd
- Sumitomo Mitsui Banking Corporation Singapore
- Team MDI
- The Christian Circle SG
- The Fullerton Hotel
- The Hiding Place (Christain Home Mission) Ltd
- Twinklekidz Playhouse Pte Ltd
- UBS AG
- United Workers of Electronics & Electrical Industries
- Vallianz Holdings Limited
- Valqua Ltd
- Victory Family Centre (Toa Payoh)
- Workday
- Youth Corps Singapore

Our Service Points

SENIORS SERVICES

CARE CORNER SENIOR CARE CENTRE (TP WEST)

Blk 131 Lorong 1 Toa Payoh #01-01 Singapore 310131
Tel: 6264 0262
scctpw@carecorner.org.sg

CARE CORNER SENIOR CARE CENTRE (TP EAST)

Blk 261A Toa Payoh East (Apex) #01-03
Singapore 311261
Tel: 6971 1190
scctpe@carecorner.org.sg

CARE CORNER SOCIAL DAY CARE FOR THE ELDERLY

Blk 235 Lorong 8 Toa Payoh #01- 100 Singapore 310235
Tel: 6253 6979
tp.sdc@carecorner.org.sg

CARE CORNER GYM TONIC

(TOA PAYOH)

- Blk 62B Lor 4 Toa Payoh #02-121 Singapore 312062
- Blk 131 Lorong 1 Toa Payoh#01-01 Singapore 310131

(WOODS SQUARE)

6 Woodlands Square #03-01
Woods Square Tower 2. Singapore 737737
gymtonic@carecorner.org.sg

COMMUNITY CASE MANAGEMENT SERVICE

(CENTRAL)

Blk 62B Lor 4 Toa Payoh #02-121 Singapore 312062
Tel: 6258 6601
ccms.central@carecorner.org.sg

(NORTH)

Blk 4 Marsiling Rd #03-5079 Singapore 730004
Tel: 6570 3919
ccms.north@carecorner.org.sg

CARE CORNER CREST

(TOA PAYOH CENTRAL)

Blk 62B Lorong 4 Toa Payoh #02- 121 Singapore 312062
tp.crest@carecorner.org.sg

(TOA PAYOH EAST)

Blk 214 Toa Payoh Lor 8 #01-745 Singapore 310214
tp.crest@carecorner.org.sg

GERONTOLOGICAL COUNSELLING UNIT

Blk 62B Lorong 4 Toa Payoh #02- 121 Singapore 312062
Tel: 6258 6601
icm.gcu@carecorner.org.sg

CARE CORNER SPACE @ 214

Blk 214 Lor 8 Toa Payoh, #01-745, Singapore 310214

CARE CORNER ACTIVE AGEING CENTRE (TP5)

Blk 5 Lorong 7 Toa Payoh #01-131
Singapore 310005
Tel: 6258 7922
tp.aac5@carecorner.org.sg

CARE CORNER ACTIVE AGEING CENTRE (TP62B)

Blk 62B Lorong 4 Toa Payoh #02- 121
Singapore 312062
Tel: 6258 0503
tp.aac62b@carecorner.org.sg

CARE CORNER ACTIVE AGEING CENTRE (TP106)

Blk 106 Lorong 1 Toa Payoh
#01- 349 Singapore 310106
Tel: 6266 7423
tp.aac106@carecorner.org.sg

CARE CORNER ACTIVE AGEING CARE HUB (TP131)

Blk 131 Lorong 1 Toa Payoh #01-01
Singapore 310131
Tel: 6255 5182
tp.aac131@carecorner.org.sg

CARE CORNER ACTIVE AGEING CENTRE (TP149)

Blk 149 Lorong 1 Toa Payoh #01- 963
Singapore 310149
Tel: 6258 3122
tp.aac149@carecorner.org.sg

CARE CORNER ACTIVE AGEING CENTRE (TP170)

Blk 170 Lorong 1 Toa Payoh #01- 1102
Singapore 310170
Tel: 6352 7930
tp.aac170@carecorner.org.sg

CARE CORNER ACTIVE AGEING CENTRE (WL16)

Blk 16 Marsiling Lane #01-195
Singapore 730016
Tel: 6219 3767
wl.aac16@carecorner.org.sg

CARE CORNER ACTIVE AGEING CENTRE (WL569A)

Blk 569A Champions Way #01-346
Singapore 731569
Tel: 6570 3547
wl.aac569a@carecorner.org.sg

CARE CORNER ACTIVE AGEING CENTRE - CARE (TP261A)

Blk 261A Toa Payoh East #01-03
Singapore 311261
Tel: 6971 1199
tp.aacc261a@carecorner.org.sg



Care to Every Corner In Singapore



Care Corner Singapore

-  6250 6813
-  ccs@carecorner.org.sg
-   [@carecornersg](https://www.instagram.com/carecornersg)
-  www.carecorner.org.sg

Member of



Supported by



Awards & Accolades

